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**HAPROXY** (<http://www.haproxy.com>)  
 COMMUNITY EDITION

## Starter Guide

version 1.6.16

This document doesn't provide any configuration help or hints, but it explains where to find the relevant documents. The summary below is meant to help you search sections by name and navigate through the document.

Note to documentation contributors :

This document is formatted with 80 columns per line, with even number of spaces for indentation and without tabs. Please follow these rules strictly so that it remains easily printable everywhere. If you add sections, please update the summary below for easier searching.

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## 1. Available documentation

The complete HAProxy documentation is contained in the following documents. Please ensure to consult the relevant documentation to save time and to get the most accurate response to your needs. Also please refrain from sending questions to the mailing list whose responses are present in these documents.

- intro.txt (this document) : it presents the basics of load balancing, HAProxy as a product, what it does, what it doesn't do, some known traps to avoid, some OS-specific limitations, how to get it, how it evolves, how to ensure you're running with all known fixes, how to update it, complements and alternatives.
- management.txt : it explains how to start haproxy, how to manage it at runtime, how to manage it on multiple nodes, and how to proceed with seamless upgrades.
- configuration.txt : the reference manual details all configuration keywords and their options. It is used when a configuration change is needed.
- coding-style.txt : this is for developers who want to propose some code to the project. It explains the style to adopt for the code. It is not very strict and not all the code base completely respects it, but contributions which diverge too much from it will be rejected.
- proxy-protocol.txt : this is the de-facto specification of the PROXY protocol which is implemented by HAProxy and a number of third party products.
- README : how to build HAProxy from sources

## 2. Quick introduction to load balancing and load balancers

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Load balancing consists in aggregating multiple components in order to achieve a total processing capacity above each component's individual capacity, without any intervention from the end user and in a scalable way. This results in more operations being performed simultaneously by the time it takes a component to perform only one. A single operation however will still be performed on a single component at a time and will not get faster than without load balancing. It always requires at least as many operations as available components and an efficient load balancing mechanism to make use of all components and to fully benefit from the load balancing. A good example of this is the number of lanes on a highway which allows as many cars to pass during the same time frame without increasing their individual speed.

Examples of load balancing :

- Process scheduling in multi-processor systems
- Link load balancing (e.g. EtherChannel, Bonding)
- IP address load balancing (e.g. ECMP, DNS round-robin)
- Server load balancing (via load balancers)

The mechanism or component which performs the load balancing operation is called a load balancer. In web environments these components are called a "network load balancer", and more commonly a "load balancer" given that this activity is by far the best known case of load balancing.

A load balancer may act :

- at the link level : this is called link load balancing, and it consists in choosing what network link to send a packet to;
- at the network level : this is called network load balancing, and it consists in choosing what route a series of packets will follow;
- at the server level : this is called server load balancing and it consists in deciding what server will process a connection or request.

Two distinct technologies exist and address different needs, though with some overlapping. In each case it is important to keep in mind that load balancing consists in diverting the traffic from its natural flow and that doing so always requires a minimum of care to maintain the required level of consistency between all routing decisions.

The first one acts at the packet level and processes packets more or less individually. There is a 1-to-1 relation between input and output packets, so it is possible to follow the traffic on both sides of the load balancer using a regular network sniffer. This technology can be very cheap and extremely fast. It is usually implemented in hardware (ASICs) allowing to reach line rate, such as switches doing ECMP. Usually stateless, it can also be stateful (consider the session a packet belongs to and called layer4-LB or L4), may support DSR (direct server return, without passing through the LB again) if the packets were not modified, but provides almost no content awareness. This technology is very well suited to network-level load balancing, though it is sometimes used for very basic server load balancing at high speed.

The second one acts on session contents. It requires that the input streams is reassembled and processed as a whole. The contents may be modified, and the output stream is segmented into new packets. For this reason it is generally performed by proxies and they're often called layer 7 load balancers or L7. This implies that there are two distinct connections on each side, and that there is no relation between input and output packets sizes nor counts. Clients and servers are not required to use the same protocol (for example IPv4 vs IPv6, clear vs SSL). The operations are always stateful, and the return traffic must pass through the load balancer. The extra processing comes with a cost so it's not always possible to achieve line rate, especially with small packets. On the other hand, it offers wide possibilities and is generally achieved by pure software, even if embedded into hardware appliances. This technology is very well suited for server load balancing.

Packet-based load balancers are generally deployed in cut-through mode, so they are installed on the normal path of the traffic and divert it according to the

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configuration. The return traffic doesn't necessarily pass through the load balancer. Some modifications may be applied to the network destination address in order to direct the traffic to the proper destination. In this case, it is mandatory that the return traffic passes through the load balancer. If the routes doesn't make this possible, the load balancer may also replace the packets' source address with its own in order to force the return traffic to pass through it.

Proxy-based load balancers are deployed as a server with their own IP addresses and ports, without architecture changes. Sometimes this requires to perform some adaptations to the applications so that clients are properly directed to the load balancer's IP address and not directly to the server's. Some load balancers may have to adjust some servers' responses to make this possible (e.g. the HTTP Location header field used in HTTP redirects). Some proxy-based load balancers may intercept traffic for an address they don't own, and spoof the client's address when connecting to the server. This allows them to be deployed as if they were a regular router or firewall, in a cut-through mode very similar to the packet based load balancers. This is particularly appreciated for products which combine both packet mode and proxy mode. In this case DSR is obviously still not possible and the return traffic still has to be routed back to the load balancer.

A very scalable layered approach would consist in having a front router which receives traffic from multiple load balanced links, and uses ECMP to distribute this traffic to a first layer of multiple stateful packet-based load balancers (L4). These L4 load balancers in turn pass the traffic to an even larger number of proxy-based load balancers (L7), which have to parse the contents to decide what server will ultimately receive the traffic.

The number of components and possible paths for the traffic increases the risk of failure; in very large environments, it is even normal to permanently have a few faulty components being fixed or replaced. Load balancing done without awareness of the whole stack's health significantly degrades availability. For this reason, any sane load balancer will verify that the components it intends to deliver the traffic to are still alive and reachable, and it will stop delivering traffic to faulty ones. This can be achieved using various methods.

The most common one consists in periodically sending probes to ensure the component is still operational. These probes are called "health checks". They must be representative of the type of failure to address. For example a ping-based check will not detect that a web server has crashed and doesn't listen to a port anymore, while a connection to the port will verify this, and a more advanced request may even validate that the server still works and that the database it relies on is still accessible. Health checks often involve a few retries to cover for occasional measuring errors. The period between checks must be small enough to ensure the faulty component is not used for too long after an error occurs.

Other methods consist in sampling the production traffic sent to a destination to observe if it is processed correctly or not, and to evict the components which return inappropriate responses. However this requires to sacrifice a part of the production traffic and this is not always acceptable. A combination of these two mechanisms provides the best of both worlds, with both of them being used to detect a fault, and only health checks to detect the end of the fault. A last method involves centralized reporting : a central monitoring agent periodically updates all load balancers about all components' state. This gives a global view of the infrastructure to all components, though sometimes with less accuracy or responsiveness. It's best suited for environments with many load balancers and many servers.

Layer 7 load balancers also face another challenge known as stickiness or persistence. The principle is that they generally have to direct multiple subsequent requests or connections from a same origin (such as an end user) to the same target. The best known example is the shopping cart on an online store. If each click leads to a new connection, the user must always be sent to the server which holds his shopping cart. Content-awareness makes it easier to spot some elements in the request to identify the server to deliver it to, but that's not always enough. For example if the source address is used as a key to pick a server, it can be decided that a hash-based algorithm will be

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used and that a given IP address will always be sent to the same server based on a divide of the address by the number of available servers. But if one server fails, the result changes and all users are suddenly sent to a different server and lose their shopping cart. The solution against this issue consists in memorizing the chosen target so that each time the same visitor is seen, he's directed to the same server regardless of the number of available servers. The information may be stored in the load balancer's memory, in which case it may have to be replicated to other load balancers if it's not alone, or it may be stored in the client's memory using various methods provided that the client is able to present this information back with every request (cookie insertion, redirection to a sub-domain, etc). This mechanism provides the extra benefit of not having to rely on unstable or unevenly distributed information (such as the source IP address). This is in fact the strongest reason to adopt a layer 7 load balancer instead of a layer 4 one.

In order to extract information such as a cookie, a host header field, a URL or whatever, a load balancer may need to decrypt SSL/TLS traffic and even possibly to re-encrypt it when passing it to the server. This expensive task explains why in some high-traffic infrastructures, sometimes there may be a lot of load balancers.

Since a layer 7 load balancer may perform a number of complex operations on the traffic (decrypt, parse, modify, match cookies, decide what server to send to, etc), it can definitely cause some trouble and will very commonly be accused of being responsible for a lot of trouble that it only revealed. Often it will be discovered that servers are unstable and periodically go up and down, or for web servers, that they deliver pages with some hard-coded links forcing the clients to connect directly to one specific server without passing via the load balancer, or that they take ages to respond under high load causing timeouts. That's why logging is an extremely important aspect of layer 7 load balancing. Once a trouble is reported, it is important to figure if the load balancer took a wrong decision and if so why so that it doesn't happen anymore.

## 3. Introduction to HAProxy

HAProxy is written as "HAProxy" to designate the product, and as "haproxy" to designate the executable program, software package or a process. However, both are commonly used for both purposes, and are pronounced H-A-Proxy. Very early, "haproxy" used to stand for "high availability proxy" and the name was written in two separate words, though by now it means nothing else than "HAProxy".

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## 3.1. What HAProxy is and isn't

HAProxy is :

- a TCP proxy : it can accept a TCP connection from a listening socket, connect to a server and attach these sockets together allowing traffic to flow in both directions;
- an HTTP reverse-proxy (called a "gateway" in HTTP terminology) : it presents itself as a server, receives HTTP requests over connections accepted on a listening TCP socket, and passes the requests from these connections to servers using different connections.
- an SSL terminator / initiator / offloader : SSL/TLS may be used on the connection coming from the client, on the connection going to the server, or even on both connections.
- a TCP normalizer : since connections are locally terminated by the operating system, there is no relation between both sides, so abnormal traffic such as invalid packets, flag combinations, window advertisements, sequence numbers, incomplete connections (SYN floods), or so will not be passed to the other side. This protects fragile TCP stacks from protocol attacks, and also allows to optimize the connection parameters with the client without having to modify the servers' TCP stack settings.
- an HTTP normalizer : when configured to process HTTP traffic, only valid complete requests are passed. This protects against a lot of protocol-based attacks. Additionally, protocol deviations for which there is a tolerance in the specification are fixed so that they don't cause problem on the servers (e.g. multiple-line headers).
- an HTTP fixing tool : it can modify / fix / add / remove / rewrite the URL or any request or response header. This helps fixing interoperability issues in complex environments.
- a content-based switch : it can consider any element from the request to decide what server to pass the request or connection to. Thus it is possible to handle multiple protocols over a same port (e.g. HTTP, HTTPS, SSH).
- a server load balancer : it can load balance TCP connections and HTTP requests. In TCP mode, load balancing decisions are taken for the whole connection. In HTTP mode, decisions are taken per request.
- a traffic regulator : it can apply some rate limiting at various points, protect the servers against overloading, adjust traffic priorities based on the contents, and even pass such information to lower layers and outer network components by marking packets.
- a protection against DDoS and service abuse : it can maintain a wide number of statistics per IP address, URL, cookie, etc and detect when an abuse is happening, then take action (slow down the offenders, block them, send them to outdated contents, etc).
- an observation point for network troubleshooting : due to the precision of the information reported in logs, it is often used to narrow down some network-related issues.
- an HTTP compression offloader : it can compress responses which were not compressed by the server, thus reducing the page load time for clients with poor connectivity or using high-latency, mobile networks.

HAProxy is not :

- an explicit HTTP proxy, i.e. the proxy that browsers use to reach the internet. There are excellent open-source software dedicated for this task, such as Squid. However HAProxy can be installed in front of such a proxy to provide load balancing and high availability.
- a caching proxy : it will return the contents received from the server as-is

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and will not interfere with any caching policy. There are excellent open-source software for this task such as Varnish. HAProxy can be installed in front of such a cache to provide SSL offloading, and scalability through smart load balancing.

- a data scrubber : it will not modify the body of requests nor responses.
- a web server : during startup, it isolates itself inside a chroot jail and drops its privileges, so that it will not perform any single file-system access once started. As such it cannot be turned into a web server. There are excellent open-source software for this such as Apache or Nginx, and HAProxy can be installed in front of them to provide load balancing and high availability.
- a packet-based load balancer : it will not see IP packets nor UDP datagrams, will not perform NAT or even less DSR. These are tasks for lower layers. Some kernel-based components such as IPVS (Linux Virtual Server) already do this pretty well and complement perfectly with HAProxy.

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## 3.2. How HAProxy works

HAProxy is a single-threaded, event-driven, non-blocking engine combining a very fast I/O layer with a priority-based scheduler. As it is designed with a data forwarding goal in mind, its architecture is optimized to move data as fast as possible with the least possible operations. As such it implements a layered model offering bypass mechanisms at each level ensuring data doesn't reach higher levels unless needed. Most of the processing is performed in the kernel, and HAProxy does its best to help the kernel do the work as fast as possible by giving some hints or by avoiding certain operation when it guesses they could be grouped later. As a result, typical figures show 15% of the processing time spent in HAProxy versus 85% in the kernel in TCP or HTTP close mode, and about 30% for HAProxy versus 70% for the kernel in HTTP keep-alive mode.

A single process can run many proxy instances; configurations as large as 300000 distinct proxies in a single process were reported to run fine. Thus there is usually no need to start more than one process for all instances.

It is possible to make HAProxy run over multiple processes, but it comes with a few limitations. In general it doesn't make sense in HTTP close or TCP modes because the kernel-side doesn't scale very well with some operations such as connect(). It scales pretty well for HTTP keep-alive mode but the performance that can be achieved out of a single process generally outperforms common needs by an order of magnitude. It does however make sense when used as an SSL offloader, and this feature is well supported in multi-process mode.

HAProxy only requires the haproxy executable and a configuration file to run. For logging it is highly recommended to have a properly configured syslog daemon and log rotations in place. The configuration files are parsed before starting, then HAProxy tries to bind all listening sockets, and refuses to start if anything fails. Past this point it cannot fail anymore. This means that there are no runtime failures and that if it accepts to start, it will work until it is stopped.

Once HAProxy is started, it does exactly 3 things :

- process incoming connections;
- periodically check the servers' status (known as health checks);
- exchange information with other haproxy nodes.

Processing incoming connections is by far the most complex task as it depends on a lot of configuration possibilities, but it can be summarized as the 9 steps below :

- accept incoming connections from listening sockets that belong to a configuration entity known as a "frontend", which references one or multiple listening addresses;
- apply the frontend-specific processing rules to these connections that may result in blocking them, modifying some headers, or intercepting them to execute some internal applets such as the statistics page or the CLI;
- pass these incoming connections to another configuration entity representing a server farm known as a "backend", which contains the list of servers and the load balancing strategy for this server farm;
- apply the backend-specific processing rules to these connections;
- decide which server to forward the connection to according to the load balancing strategy;
- apply the backend-specific processing rules to the response data;
- apply the frontend-specific processing rules to the response data;
- emit a log to report what happened in fine details;

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- in HTTP, loop back to the second step to wait for a new request, otherwise close the connection.

Frontends and backends are sometimes considered as half-proxies, since they only look at one side of an end-to-end connection; the frontend only cares about the clients while the backend only cares about the servers. HAProxy also supports full proxies which are exactly the union of a frontend and a backend. When HTTP processing is desired, the configuration will generally be split into frontends and backends as they open a lot of possibilities since any frontend may pass a connection to any backend. With TCP-only proxies, using frontends and backends rarely provides a benefit and the configuration can be more readable with full proxies.

## 3.3. Basic features

This section will enumerate a number of features that HAProxy implements, some of which are generally expected from any modern load balancer, and some of which are a direct benefit of HAProxy's architecture. More advanced features will be detailed in the next section.

### 3.3.1. Basic features : Proxying

Proxying is the action of transferring data between a client and a server over two independent connections. The following basic features are supported by HAProxy regarding proxying and connection management :

- Provide the server with a clean connection to protect them against any client-side defect or attack;
- Listen to multiple IP addresses and/or ports, even port ranges;
- Transparent accept : intercept traffic targeting any arbitrary IP address that doesn't even belong to the local system;
- Server port doesn't need to be related to listening port, and may even be translated by a fixed offset (useful with ranges);
- Transparent connect : spoof the client's (or any) IP address if needed when connecting to the server;
- Provide a reliable return IP address to the servers in multi-site LBs;
- Offload the server thanks to buffers and possibly short-lived connections to reduce their concurrent connection count and their memory footprint;
- Optimize TCP stacks (e.g. SACK), congestion control, and reduce RTT impacts;
- Support different protocol families on both sides (e.g. IPv4/IPv6/Unix);
- Timeout enforcement : HAProxy supports multiple levels of timeouts depending on the stage the connection is, so that a dead client or server, or an attacker cannot be granted resources for too long;
- Protocol validation: HTTP, SSL, or payload are inspected and invalid protocol elements are rejected, unless instructed to accept them anyway;
- Policy enforcement : ensure that only what is allowed may be forwarded;
- Both incoming and outgoing connections may be limited to certain network namespaces (Linux only), making it easy to build a cross-container, multi-tenant load balancer;
- PROXY protocol presents the client's IP address to the server even for non-HTTP traffic. This is an HAProxy extension that was adopted by a number of third-party products by now, at least these ones at the time of writing :
  - client : haproxy, stud, stunnel, exaproxy, ELB, squid
  - server : haproxy, stud, postfix, exim, nginx, squid, node.js, varnish

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### 3.3.2. Basic features : SSL

HAProxy's SSL stack is recognized as one of the most featureful according to Google's engineers (<http://istlsfastyet.com/>). The most commonly used features making it quite complete are :

- SNI-based multi-hosting with no limit on sites count and focus on performance. At least one deployment is known for running 50000 domains with their respective certificates;
- support for wildcard certificates reduces the need for many certificates ;
- certificate-based client authentication with configurable policies on failure to present a valid certificate. This allows to present a different server farm to regenerate the client certificate for example;
- authentication of the backend server ensures the backend server is the real one and not a man in the middle;
- authentication with the backend server lets the backend server know it's really the expected haproxy node that is connecting to it;
- TLS NPN and ALPN extensions make it possible to reliably offload SPDY/HTTP2 connections and pass them in clear text to backend servers;
- OCSP stapling further reduces first page load time by delivering inline an OCSP response when the client requests a Certificate Status Request;
- Dynamic record sizing provides both high performance and low latency, and significantly reduces page load time by letting the browser start to fetch new objects while packets are still in flight;
- permanent access to all relevant SSL/TLS layer information for logging, access control, reporting etc. These elements can be embedded into HTTP header or even as a PROXY protocol extension so that the offloaded server gets all the information it would have had if it performed the SSL termination itself.
- Detect, log and block certain known attacks even on vulnerable SSL libs, such as the Heartbleed attack affecting certain versions of OpenSSL.
- support for stateless session resumption (RFC 5077 TLS Ticket extension). TLS tickets can be updated from CLI which provides them means to implement Perfect Forward Secrecy by frequently rotating the tickets.

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### 3.3.3. Basic features : Monitoring

HAProxy focuses a lot on availability. As such it cares about servers state, and about reporting its own state to other network components :

- Servers' state is continuously monitored using per-server parameters. This ensures the path to the server is operational for regular traffic;
- Health checks support two hysteresis for up and down transitions in order to protect against state flapping;
- Checks can be sent to a different address/port/protocol : this makes it easy to check a single service that is considered representative of multiple ones, for example the HTTPS port for an HTTP+HTTPS server.
- Servers can track other servers and go down simultaneously : this ensures that servers hosting multiple services can fail atomically and that no one will be sent to a partially failed server;
- Agents may be deployed on the server to monitor load and health : a server may be interested in reporting its load, operational status, administrative status independently from what health checks can see. By running a simple agent on the server, it's possible to consider the server's view of its own health in addition to the health checks validating the whole path;
- Various check methods are available : TCP connect, HTTP request, SMTP hello, SSL hello, LDAP, SQL, Redis, send/expect scripts, all with/without SSL;
- State change is notified in the logs and stats page with the failure reason (e.g. the HTTP response received at the moment the failure was detected). An e-mail can also be sent to a configurable address upon such a change ;
- Server state is also reported on the stats interface and can be used to take routing decisions so that traffic may be sent to different farms depending on their sizes and/or health (e.g. loss of an inter-DC link);
- HAProxy can use health check requests to pass information to the servers, such as their names, weight, the number of other servers in the farm etc. so that servers can adjust their response and decisions based on this knowledge (e.g. postpone backups to keep more CPU available);
- Servers can use health checks to report more detailed state than just on/off (e.g. I would like to stop, please stop sending new visitors);
- HAProxy itself can report its state to external components such as routers or other load balancers, allowing to build very complete multi-path and multi-layer infrastructures.

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### 3.3.4. Basic features : High availability

Just like any serious load balancer, HAProxy cares a lot about availability to ensure the best global service continuity :

- Only valid servers are used ; the other ones are automatically evicted from load balancing farms ; under certain conditions it is still possible to force to use them though;
- Support for a graceful shutdown so that it is possible to take servers out of a farm without affecting any connection;
- Backup servers are automatically used when active servers are down and replace them so that sessions are not lost when possible. This also allows to build multiple paths to reach the same server (e.g. multiple interfaces);
- Ability to return a global failed status for a farm when too many servers are down. This, combined with the monitoring capabilities makes it possible for an upstream component to choose a different LB node for a given service;
- Stateless design makes it easy to build clusters : by design, HAProxy does its best to ensure the highest service continuity without having to store information that could be lost in the event of a failure. This ensures that a takeover is the most seamless possible;
- Integrates well with standard VRRP daemon keepalived : HAProxy easily tells keepalived about its state and copes very well with floating virtual IP addresses. Note: only use IP redundancy protocols (VRRP/CARP) over cluster-based solutions (Heartbeat, ...) as they're the ones offering the fastest, most seamless, and most reliable switchover.

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### 3.3.5. Basic features : Load balancing

HAProxy offers a fairly complete set of load balancing features, most of which are unfortunately not available in a number of other load balancing products :

- no less than 9 load balancing algorithms are supported, some of which apply to input data to offer an infinite list of possibilities. The most common ones are round-robin (for short connections, pick each server in turn), leastconn (for long connections, pick the least recently used of the servers with the lowest connection count), source (for SSL farms or terminal server farms, the server directly depends on the client's source address), URI (for HTTP caches, the server directly depends on the HTTP URI), hdr (the server directly depends on the contents of a specific HTTP header field), first (for short-lived virtual machines, all connections are packed on the smallest possible subset of servers so that unused ones can be powered down);
- all algorithms above support per-server weights so that it is possible to accommodate from different server generations in a farm, or direct a small fraction of the traffic to specific servers (debug mode, running the next version of the software, etc);
- dynamic weights are supported for round-robin, leastconn and consistent hashing ; this allows server weights to be modified on the fly from the CLI or even by an agent running on the server;
- slow-start is supported whenever a dynamic weight is supported; this allows a server to progressively take the traffic. This is an important feature for fragile application servers which require to compile classes at runtime as well as cold caches which need to fill up before being run at full throttle;
- hashing can apply to various elements such as client's source address, URL components, query string element, header field values, POST parameter, RDP cookie;
- consistent hashing protects server farms against massive redistribution when adding or removing servers in a farm. That's very important in large cache farms and it allows slow-start to be used to refill cold caches;
- a number of internal metrics such as the number of connections per server, per backend, the amount of available connection slots in a backend etc makes it possible to build very advanced load balancing strategies.

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### 3.3.6. Basic features : Stickiness

Application load balancing would be useless without stickiness. HAProxy provides a fairly comprehensive set of possibilities to maintain a visitor on the same server even across various events such as server addition/removal, down/up cycles, and some methods are designed to be resistant to the distance between multiple load balancing nodes in that they don't require any replication :

- stickiness information can be individually matched and learned from different places if desired. For example a JSESSIONID cookie may be matched both in a cookie and in the URL. Up to 8 parallel sources can be learned at the same time and each of them may point to a different stick-table;
- stickiness information can come from anything that can be seen within a request or response, including source address, TCP payload offset and length, HTTP query string elements, header field values, cookies, and so on.
- stick-tables are replicated between all nodes in a multi-master fashion;
- commonly used elements such as SSL-ID or RDP cookies (for TSE farms) are directly accessible to ease manipulation;
- all sticking rules may be dynamically conditioned by ACLs;
- it is possible to decide not to stick to certain servers, such as backup servers, so that when the nominal server comes back, it automatically takes the load back. This is often used in multi-path environments;
- in HTTP it is often preferred not to learn anything and instead manipulate a cookie dedicated to stickiness. For this, it's possible to detect, rewrite, insert or prefix such a cookie to let the client remember what server was assigned;
- the server may decide to change or clean the stickiness cookie on logout, so that leaving visitors are automatically unbound from the server;
- using ACL-based rules it is also possible to selectively ignore or enforce stickiness regardless of the server's state; combined with advanced health checks, that helps admins verify that the server they're installing is up and running before presenting it to the whole world;
- an innovative mechanism to set a maximum idle time and duration on cookies ensures that stickiness can be smoothly stopped on devices which are never closed (smartphones, TVs, home appliances) without having to store them on persistent storage;
- multiple server entries may share the same stickiness keys so that stickiness is not lost in multi-path environments when one path goes down;
- soft-stop ensures that only users with stickiness information will continue to reach the server they've been assigned to but no new users will go there.

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### 3.3.7. Basic features : Sampling and converting informati

HAProxy supports information sampling using a wide set of "sample fetch functions". The principle is to extract pieces of information known as samples, for immediate use. This is used for stickiness, to build conditions, to produce information in logs or to enrich HTTP headers.

Samples can be fetched from various sources :

- constants : integers, strings, IP addresses, binary blocks;
- the process : date, environment variables, server/frontend/backend/process state, byte/connection counts/rates, queue length, random generator, ...
- variables : per-session, per-request, per-response variables;
- the client connection : source and destination addresses and ports, and all related statistics counters;
- the SSL client session : protocol, version, algorithm, cipher, key size, session ID, all client and server certificate fields, certificate serial, SNI, ALPN, NPN, client support for certain extensions;
- request and response buffers contents : arbitrary payload at offset/length, data length, RDP cookie, decoding of SSL hello type, decoding of TLS SNI;
- HTTP (request and response) : method, URI, path, query string arguments, status code, headers values, positional header value, cookies, captures, authentication, body elements;

A sample may then pass through a number of operators known as "converters" to experience some transformation. A converter consumes a sample and produces a new one, possibly of a completely different type. For example, a converter may be used to return only the integer length of the input string, or could turn a string to upper case. Any arbitrary number of converters may be applied in series to a sample before final use. Among all available sample converters, the following ones are the most commonly used :

- arithmetic and logic operators : they make it possible to perform advanced computation on input data, such as computing ratios, percentages or simply converting from one unit to another one;
- IP address masks are useful when some addresses need to be grouped by larger networks;
- data representation : URL-decode, base64, hex, JSON strings, hashing;
- string conversion : extract substrings at fixed positions, fixed length, extract specific fields around certain delimiters, extract certain words, change case, apply regex-based substitution;
- date conversion : convert to HTTP date format, convert local to UTC and conversely, add or remove offset;
- lookup an entry in a stick table to find statistics or assigned server;
- map-based key-to-value conversion from a file (mostly used for geolocation).

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### 3.3.8. Basic features : Maps

Maps are a powerful type of converter consisting in loading a two-columns file into memory at boot time, then looking up each input sample from the first column and either returning the corresponding pattern on the second column if the entry was found, or returning a default value. The output information also being a sample, it can in turn experience other transformations including other map lookups. Maps are most commonly used to translate the client's IP address to an AS number or country code since they support a longest match for network addresses but they can be used for various other purposes.

Part of their strength comes from being updatable on the fly either from the CLI or from certain actions using other samples, making them capable of storing and retrieving information between subsequent accesses. Another strength comes from the binary tree based indexation which makes them extremely fast even when they contain hundreds of thousands of entries, making geolocation very cheap and easy to set up.

### 3.3.9. Basic features : ACLs and conditions

Most operations in HAProxy can be made conditional. Conditions are built by combining multiple ACLs using logic operators (AND, OR, NOT). Each ACL is a series of tests based on the following elements :

- a sample fetch method to retrieve the element to test ;
- an optional series of converters to transform the element ;
- a list of patterns to match against ;
- a matching method to indicate how to compare the patterns with the sample

For example, the sample may be taken from the HTTP "Host" header, it could then be converted to lower case, then matched against a number of regex patterns using the regex matching method.

Technically, ACLs are built on the same core as the maps, they share the exact same internal structure, pattern matching methods and performance. The only real difference is that instead of returning a sample, they only return "found" or "not found". In terms of usage, ACL patterns may be declared inline in the configuration file and do not require their own file. ACLs may be named for ease of use or to make configurations understandable. A named ACL may be declared multiple times and it will evaluate all definitions in turn until one matches.

About 13 different pattern matching methods are provided, among which IP address mask, integer ranges, substrings, regex. They work like functions, and just like with any programming language, only what is needed is evaluated, so when a condition involving an OR is already true, next ones are not evaluated, and similarly when a condition involving an AND is already false, the rest of the condition is not evaluated.

There is no practical limit to the number of declared ACLs, and a handful of commonly used ones are provided. However experience has shown that setups using a lot of named ACLs are quite hard to troubleshoot and that sometimes using anonymous ACLs inline is easier as it requires less references out of the scope being analyzed.

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### 3.3.10. Basic features : Content switching

HAProxy implements a mechanism known as content-based switching. The principle is that a connection or request arrives on a frontend, then the information carried with this request or connection are processed, and at this point it is possible to write ACLs-based conditions making use of these information to decide what backend will process the request. Thus the traffic is directed to one backend or another based on the request's contents. The most common example consists in using the Host header and/or elements from the path (sub-directories or file-name extensions) to decide whether an HTTP request targets a static object or the application, and to route static objects traffic to a backend made of fast and light servers, and all the remaining traffic to a more complex application server, thus constituting a fine-grained virtual hosting solution. This is quite convenient to make multiple technologies coexist as a more global solution.

Another use case of content-switching consists in using different load balancing algorithms depending on various criteria. A cache may use a URI hash while an application would use round-robin.

Last but not least, it allows multiple customers to use a small share of a common resource by enforcing per-backend (thus per-customer connection limits).

Content switching rules scale very well, though their performance may depend on the number and complexity of the ACLs in use. But it is also possible to write dynamic content switching rules where a sample value directly turns into a backend name and without making use of ACLs at all. Such configurations have been reported to work fine at least with 300000 backends in production.

### 3.3.11. Basic features : Stick-tables

Stick-tables are commonly used to store stickiness information, that is, to keep a reference to the server a certain visitor was directed to. The key is then the identifier associated with the visitor (its source address, the SSL ID of the connection, an HTTP or RDP cookie, the customer number extracted from the URL or from the payload, ...) and the stored value is then the server's identifier.

Stick tables may use 3 different types of samples for their keys : integers, strings and addresses. Only one stick-table may be referenced in a proxy, and it is designated everywhere with the proxy name. Up to 8 keys may be tracked in parallel. The server identifier is committed during request or response processing once both the key and the server are known.

Stick-table contents may be replicated in active-active mode with other HAProxy nodes known as "peers" as well as with the new process during a reload operation so that all load balancing nodes share the same information and take the same routing decision if client's requests are spread over multiple nodes.

Since stick-tables are indexed on what allows to recognize a client, they are often also used to store extra information such as per-client statistics. The extra statistics take some extra space and need to be explicitly declared. The type of statistics that may be stored includes the input and output bandwidth, the number of concurrent connections, the connection rate and count over a period, the amount and frequency of errors, some specific tags and counters, etc. In order to support keeping such information without being forced to stick to a given server, a special "tracking" feature is implemented and allows to track up to 3 simultaneous keys from different tables at the same time regardless of stickiness rules. Each stored statistics may be searched, dumped and cleared from the CLI and adds to the live troubleshooting capabilities.

While this mechanism can be used to surclass a returning visitor or to adjust the delivered quality of service depending on good or bad behavior, it is mostly used to fight against service abuse and more generally DDoS as it allows to build complex models to detect certain bad behaviors at a high processing speed.

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### 3.3.12. Basic features : Formatted strings

There are many places where HAProxy needs to manipulate character strings, such as logs, redirects, header additions, and so on. In order to provide the greatest flexibility, the notion of Formatted strings was introduced, initially for logging purposes, which explains why it's still called "log-format". These strings contain escape characters allowing to introduce various dynamic data including variables and sample fetch expressions into strings, and even to adjust the encoding while the result is being turned into a string (for example, adding quotes). This provides a powerful way to build header contents or to customize log lines. Additionally, in order to remain simple to build most common strings, about 50 special tags are provided as shortcuts for information commonly used in logs.

### 3.3.13. Basic features : HTTP rewriting and redirection

Installing a load balancer in front of an application that was never designed for this can be a challenging task without the proper tools. One of the most commonly requested operation in this case is to adjust requests and response headers to make the load balancer appear as the origin server and to fix hard coded information. This comes with changing the path in requests (which is strongly advised against), modifying Host header field, modifying the Location response header field for redirects, modifying the path and domain attribute for cookies, and so on. It also happens that a number of servers are somewhat verbose and tend to leak too much information in the response, making them more vulnerable to targeted attacks. While it's theoretically not the role of a load balancer to clean this up, in practice it's located at the best place in the infrastructure to guarantee that everything is cleaned up.

Similarly, sometimes the load balancer will have to intercept some requests and respond with a redirect to a new target URL. While some people tend to confuse redirects and rewriting, these are two completely different concepts, since the rewriting makes the client and the server see different things (and disagree on the location of the page being visited) while redirects ask the client to visit the new URL so that it sees the same location as the server.

In order to do this, HAProxy supports various possibilities for rewriting and redirects, among which :

- regex-based URL and header rewriting in requests and responses. Regex are the most commonly used tool to modify header values since they're easy to manipulate and well understood;
- headers may also be appended, deleted or replaced based on formatted strings so that it is possible to pass information there (e.g. client side TLS algorithm and cipher);
- HTTP redirects can use any 3xx code to a relative, absolute, or completely dynamic (formatted string) URI;
- HTTP redirects also support some extra options such as setting or clearing a specific cookie, dropping the query string, appending a slash if missing, and so on;
- all operations support ACL-based conditions;

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### 3.3.14. Basic features : Server protection

HAProxy does a lot to maximize service availability, and for this it takes large efforts to protect servers against overloading and attacks. The first and most important point is that only complete and valid requests are forwarded to the servers. The initial reason is that HAProxy needs to find the protocol elements it needs to stay synchronized with the byte stream, and the second reason is that until the request is complete, there is no way to know if some elements will change its semantics. The direct benefit from this is that servers are not exposed to invalid or incomplete requests. This is a very effective protection against slowloris attacks, which have almost no impact on HAProxy.

Another important point is that HAProxy contains buffers to store requests and responses, and that by only sending a request to a server when it's complete and by reading the whole response very quickly from the local network, the server side connection is used for a very short time and this preserves server resources as much as possible.

A direct extension to this is that HAProxy can artificially limit the number of concurrent connections or outstanding requests to a server, which guarantees that the server will never be overloaded even if it continuously runs at 100% of its capacity during traffic spikes. All excess requests will simply be queued to be processed when one slot is released. In the end, this huge resource savings most often ensures so much better server response times that it ends up actually being faster than by overloading the server. Queued requests may be redispached to other servers, or even aborted in queue when the client aborts, which also protects the servers against the "reload effect", where each click on "reload" by a visitor on a slow-loading page usually induces a new request and maintains the server in an overloaded state.

The slow-start mechanism also protects restarting servers against high traffic levels while they're still finalizing their startup or compiling some classes.

Regarding the protocol-level protection, it is possible to relax the HTTP parser to accept non standard-compliant but harmless requests or responses and even to fix them. This allows bogus applications to be accessible while a fix is being developed. In parallel, offending messages are completely captured with a detailed report that help developers spot the issue in the application. The most dangerous protocol violations are properly detected and dealt with and fixed. For example malformed requests or responses with two Content-length headers are either fixed if the values are exactly the same, or rejected if they differ, since it becomes a security problem. Protocol inspection is not limited to HTTP, it is also available for other protocols like TLS or RDP.

When a protocol violation or attack is detected, there are various options to respond to the user, such as returning the common "HTTP 400 bad request", closing the connection with a TCP reset, or faking an error after a long delay ("tarpit") to confuse the attacker. All of these contribute to protecting the servers by discouraging the offending client from pursuing an attack that becomes very expensive to maintain.

HAProxy also proposes some more advanced options to protect against accidental data leaks and session crossing. Not only it can log suspicious server responses but it will also log and optionally block a response which might affect a given visitors' confidentiality. One such example is a cacheable cookie appearing in a cacheable response and which may result in an intermediary cache to deliver it to another visitor, causing an accidental session sharing.

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### 3.3.15. Basic features : Logging

Logging is an extremely important feature for a load balancer, first because a load balancer is often wrongly accused of causing the problems it reveals, and second because it is placed at a critical point in an infrastructure where all normal and abnormal activity needs to be analyzed and correlated with other components.

HAProxy provides very detailed logs, with millisecond accuracy and the exact connection accept time that can be searched in firewalls logs (e.g. for NAT correlation). By default, TCP and HTTP logs are quite detailed and contain everything needed for troubleshooting, such as source IP address and port, frontend, backend, server, timers (request receipt duration, queue duration, connection setup time, response headers time, data transfer time), global process state, connection counts, queue status, retries count, detailed stickiness actions and disconnect reasons, header captures with a safe output encoding. It is then possible to extend or replace this format to include any sampled data, variables, captures, resulting in very detailed information. For example it is possible to log the number of cumulative requests or number of different URLs visited by a client.

The log level may be adjusted per request using standard ACLs, so it is possible to automatically silent some logs considered as pollution and instead raise warnings when some abnormal behavior happen for a small part of the traffic (e.g. too many URLs or HTTP errors for a source address). Administrative logs are also emitted with their own levels to inform about the loss or recovery of a server for example.

Each frontend and backend may use multiple independent log outputs, which eases multi-tenancy. Logs are preferably sent over UDP, maybe JSON-encoded, and are truncated after a configurable line length in order to guarantee delivery.

### 3.3.16. Basic features : Statistics

HAProxy provides a web-based statistics reporting interface with authentication, security levels and scopes. It is thus possible to provide each hosted customer with his own page showing only his own instances. This page can be located in a hidden URL part of the regular web site so that no new port needs to be opened. This page may also report the availability of other HAProxy nodes so that it is easy to spot if everything works as expected at a glance. The view is synthetic with a lot of details accessible (such as error causes, last access and last change duration, etc), which are also accessible as a CSV table that other tools may import to draw graphs. The page may self-refresh to be used as a monitoring page on a large display. In administration mode, the page also allows to change server state to ease maintenance operations.

## 3.4. Advanced features

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### 3.4.1. Advanced features : Management

HAProxy is designed to remain extremely stable and safe to manage in a regular production environment. It is provided as a single executable file which doesn't require any installation process. Multiple versions can easily coexist, meaning that it's possible (and recommended) to upgrade instances progressively by order of importance instead of migrating all of them at once. Configuration files are easily versioned. Configuration checking is done off-line so it doesn't require to restart a service that will possibly fail. During configuration checks, a number of advanced mistakes may be detected (e.g. a rule hiding another one, or stickiness that will not work) and detailed warnings and configuration hints are proposed to fix them. Backwards configuration file compatibility goes very far away in time, with version 1.5 still fully supporting configurations for versions 1.1 written 13 years before, and 1.6 only dropping support for almost unused, obsolete keywords that can be done differently. The configuration and software upgrade mechanism is smooth and non disruptive in that it allows old and new processes to coexist on the system, each handling its own connections. System status, build options, and library compatibility are reported on startup.

Some advanced features allow an application administrator to smoothly stop a server, detect when there's no activity on it anymore, then take it off-line, stop it, upgrade it and ensure it doesn't take any traffic while being upgraded, then test it again through the normal path without opening it to the public, and all of this without touching HAProxy at all. This ensures that even complicated production operations may be done during opening hours with all technical resources available.

The process tries to save resources as much as possible, uses memory pools to save on allocation time and limit memory fragmentation, releases payload buffers as soon as their contents are sent, and supports enforcing strong memory limits above which connections have to wait for a buffer to become available instead of allocating more memory. This system helps guarantee memory usage in certain strict environments.

A command line interface (CLI) is available as a UNIX or TCP socket, to perform a number of operations and to retrieve troubleshooting information. Everything done on this socket doesn't require a configuration change, so it is mostly used for temporary changes. Using this interface it is possible to change a server's address, weight and status, to consult statistics and clear counters, dump and clear stickiness tables, possibly selectively by key criteria, dump and kill client-side and server-side connections, dump captured errors with a detailed analysis of the exact cause and location of the error, dump, add and remove entries from ACLs and maps, update TLS shared secrets, apply connection limits and rate limits on the fly to arbitrary frontends (useful in shared hosting environments), and disable a specific frontend to release a listening port (useful when daytime operations are forbidden and a fix is needed nonetheless).

For environments where SNMP is mandatory, at least two agents exist, one is provided with the HAProxy sources and relies on the Net-SNMP Perl module. Another one is provided with the commercial packages and doesn't require Perl. Both are roughly equivalent in terms of coverage.

It is often recommended to install 4 utilities on the machine where HAProxy is deployed :

- socat (in order to connect to the CLI, though certain forks of netcat can also do it to some extents);
- halog from the latest HAProxy version : this is the log analysis tool, it parses native TCP and HTTP logs extremely fast (1 to 2 GB per second) and extracts useful information and statistics such as requests per URL, per source address, URLs sorted by response time or error rate, termination codes etc. It was designed to be deployed on the production servers to help troubleshoot live issues so it has to be there ready to be used;
- tcpdump : this is highly recommended to take the network traces needed to troubleshoot an issue that was made visible in the logs. There is a moment where application and haproxy's analysis will diverge and the network traces

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are the only way to say who's right and who's wrong. It's also fairly common to detect bugs in network stacks and hypervisors thanks to tcpdump;

- strace : it is tcpdump's companion. It will report what HAProxy really sees and will help sort out the issues the operating system is responsible for from the ones HAProxy is responsible for. Strace is often requested when a bug in HAProxy is suspected;

### 3.4.2. Advanced features : System-specific capabilities

Depending on the operating system HAProxy is deployed on, certain extra features may be available or needed. While it is supported on a number of platforms, HAProxy is primarily developed on Linux, which explains why some features are only available on this platform.

The transparent bind and connect features, the support for binding connections to a specific network interface, as well as the ability to bind multiple processes to the same IP address and ports are only available on Linux and BSD systems, though only Linux performs a kernel-side load balancing of the incoming requests between the available processes.

On Linux, there are also a number of extra features and optimizations including support for network namespaces (also known as "containers") allowing HAProxy to be a gateway between all containers, the ability to set the MSS, Netfilter marks and IP TOS field on the client side connection, support for TCP FastOpen on the listening side, TCP user timeouts to let the kernel quickly kill connections when it detects the client has disappeared before the configured timeouts, TCP splicing to let the kernel forward data between the two sides of a connections thus avoiding multiple memory copies, the ability to enable the "defer-accept" bind option to only get notified of an incoming connection once data become available in the kernel buffers, and the ability to send the request with the ACK confirming a connect (sometimes called "piggy-back") which is enabled with the "tcp-smart-connect" option. On Linux, HAProxy also takes great care of manipulating the TCP delayed ACKs to save as many packets as possible on the network.

Some systems have an unreliable clock which jumps back and forth in the past and in the future. This used to happen with some NUMA systems where multiple processors didn't see the exact same time of day, and recently it became more common in virtualized environments where the virtual clock has no relation with the real clock, resulting in huge time jumps (sometimes up to 30 seconds have been observed). This causes a lot of trouble with respect to timeout enforcement in general. Due to this flaw of these systems, HAProxy maintains its own monotonic clock which is based on the system's clock but where drift is measured and compensated for. This ensures that even with a very bad system clock, timers remain reasonably accurate and timeouts continue to work. Note that this problem affects all the software running on such systems and is not specific to HAProxy. The common effects are spurious timeouts or application freezes. Thus if this behavior is detected on a system, it must be fixed, regardless of the fact that HAProxy protects itself against it.

### 3.4.3. Advanced features : Scripting

HAProxy can be built with support for the Lua embedded language, which opens a wide area of new possibilities related to complex manipulation of requests or responses, routing decisions, statistics processing and so on. Using Lua it is even possible to establish parallel connections to other servers to exchange information. This way it becomes possible (though complex) to develop an authentication system for example. Please refer to the documentation in the file "doc/lua-api/index.rst" for more information on how to use Lua.

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## 3.5. Sizing

Typical CPU usage figures show 15% of the processing time spent in HAProxy versus 85% in the kernel in TCP or HTTP close mode, and about 30% for HAProxy versus 70% for the kernel in HTTP keep-alive mode. This means that the operating system and its tuning have a strong impact on the global performance.

Usages vary a lot between users, some focus on bandwidth, other ones on request rate, others on connection concurrency, others on SSL performance. This section aims at providing a few elements to help with this task.

It is important to keep in mind that every operation comes with a cost, so each individual operation adds its overhead on top of the other ones, which may be negligible in certain circumstances, and which may dominate in other cases.

When processing the requests from a connection, we can say that :

- forwarding data costs less than parsing request or response headers;
- parsing request or response headers cost less than establishing then closing a connection to a server;
- establishing an closing a connection costs less than a TLS resume operation;
- a TLS resume operation costs less than a full TLS handshake with a key computation;
- an idle connection costs less CPU than a connection whose buffers hold data;
- a TLS context costs even more memory than a connection with data;

So in practice, it is cheaper to process payload bytes than header bytes, thus it is easier to achieve high network bandwidth with large objects (few requests per volume unit) than with small objects (many requests per volume unit). This explains why maximum bandwidth is always measured with large objects, while request rate or connection rates are measured with small objects.

Some operations scale well on multiple processes spread over multiple CPUs, and others don't scale as well. Network bandwidth doesn't scale very far because the CPU is rarely the bottleneck for large objects, it's mostly the network bandwidth and data buses to reach the network interfaces. The connection rate doesn't scale well over multiple processors due to a few locks in the system when dealing with the local ports table. The request rate over persistent connections scales very well as it doesn't involve much memory nor network bandwidth and doesn't require to access locked structures. TLS key computation scales very well as it's totally CPU-bound. TLS resume scales moderately well, but reaches its limits around 4 processes where the overhead of accessing the shared table offsets the small gains expected from more power.

The performance numbers one can expect from a very well tuned system are in the following range. It is important to take them as orders of magnitude and to expect significant variations in any direction based on the processor, IRQ setting, memory type, network interface type, operating system tuning and so on.

The following numbers were found on a Core i7 running at 3.7 GHz equipped with a dual-port 10 Gbps NICs running Linux kernel 3.10, HAProxy 1.6 and OpenSSL 1.0.2. HAProxy was running as a single process on a single dedicated CPU core, and two extra cores were dedicated to network interrupts :

- 20 Gbps of maximum network bandwidth in clear text for objects 256 kB or higher, 10 Gbps for 41kB or higher;
- 4.6 Gbps of TLS traffic using AES256-GCM cipher with large objects;
- 83000 TCP connections per second from client to server;
- 82000 HTTP connections per second from client to server;
- 97000 HTTP requests per second in server-close mode (keep-alive with the

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client, close with the server);

- 243000 HTTP requests per second in end-to-end keep-alive mode;
- 300000 filtered TCP connections per second (anti-DDoS)
- 160000 HTTPS requests per second in keep-alive mode over persistent TLS connections;
- 13100 HTTPS requests per second using TLS resumed connections;
- 1300 HTTPS connections per second using TLS connections renegotiated with RSA2048;
- 20000 concurrent saturated connections per GB of RAM, including the memory required for system buffers; it is possible to do better with careful tuning but this result it easy to achieve.
- about 8000 concurrent TLS connections (client-side only) per GB of RAM, including the memory required for system buffers;
- about 5000 concurrent end-to-end TLS connections (both sides) per GB of RAM including the memory required for system buffers;

Thus a good rule of thumb to keep in mind is that the request rate is divided by 10 between TLS keep-alive and TLS resume, and between TLS resume and TLS renegotiation, while it's only divided by 3 between HTTP keep-alive and HTTP close. Another good rule of thumb is to remember that a high frequency core with AES instructions can do around 5 Gbps of AES-GCM per core.

Having more cores rarely helps (except for TLS) and is even counter-productive due to the lower frequency. In general a small number of high frequency cores is better.

Another good rule of thumb is to consider that on the same server, HAProxy will be able to saturate :

- about 5-10 static file servers or caching proxies;
- about 100 anti-virus proxies;
- and about 100-1000 application servers depending on the technology in use.

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## 3.6. How to get HAProxy

HAProxy is an open source project covered by the GPLv2 license, meaning that everyone is allowed to redistribute it provided that access to the sources is also provided upon request, especially if any modifications were made.

HAProxy evolves as a main development branch called "master" or "mainline", from which new branches are derived once the code is considered stable. A lot of web sites run some development branches in production on a voluntarily basis, either to participate to the project or because they need a bleeding edge feature, and their feedback is highly valuable to fix bugs and judge the overall quality and stability of the version being developed.

The new branches that are created when the code is stable enough constitute a stable version and are generally maintained for several years, so that there is no emergency to migrate to a newer branch even when you're not on the latest. Once a stable branch is issued, it may only receive bug fixes, and very rarely minor feature updates when that makes users' life easier. All fixes that go into a stable branch necessarily come from the master branch. This guarantees that no fix will be lost after an upgrade. For this reason, if you fix a bug, please make the patch against the master branch, not the stable branch. You may even discover it was already fixed. This process also ensures that regressions in a stable branch are extremely rare, so there is never any excuse for not upgrading to the latest version in your current branch.

Branches are numbered with two digits delimited with a dot, such as "1.6". A complete version includes one or two sub-version numbers indicating the level of fix. For example, version 1.5.14 is the 14th fix release in branch 1.5 after version 1.5.0 was issued. It contains 126 fixes for individual bugs, 24 updates on the documentation, and 75 other backported patches, most of which were needed to fix the aforementioned 126 bugs. An existing feature may never be modified nor removed in a stable branch, in order to guarantee that upgrades within the same branch will always be harmless.

HAProxy is available from multiple sources, at different release rhythms :

- The official community web site : <http://www.haproxy.org/> : this site provides the sources of the latest development release, all stable releases, as well as nightly snapshots for each branch. The release cycle is not fast, several months between stable releases, or between development snapshots. Very old versions are still supported there. Everything is provided as sources only, so whatever comes from there needs to be rebuilt and/or repackaged;
- A number of operating systems such as Linux distributions and BSD ports. These systems generally provide long-term maintained versions which do not always contain all the fixes from the official ones, but which at least contain the critical fixes. It often is a good option for most users who do not seek advanced configurations and just want to keep updates easy;
- Commercial versions from <http://www.haproxy.com/> : these are supported professional packages built for various operating systems or provided as appliances, based on the latest stable versions and including a number of features backported from the next release for which there is a strong demand. It is the best option for users seeking the latest features with the reliability of a stable branch, the fastest response time to fix bugs, or simply support contracts on top of an open source product;

In order to ensure that the version you're using is the latest one in your branch, you need to proceed this way :

- verify which HAProxy executable you're running : some systems ship it by default and administrators install their versions somewhere else on the system, so it is important to verify in the startup scripts which one is used;
- determine which source your HAProxy version comes from. For this, it's generally sufficient to type "haproxy -v". A development version will

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appear like this, with the "dev" word after the branch number :

HA-Proxy version 1.6-dev3-385ecc-68 2015/08/18

A stable version will appear like this, as well as unmodified stable versions provided by operating system vendors :

HA-Proxy version 1.5.14 2015/07/02

And a nightly snapshot of a stable version will appear like this with an hexadecimal sequence after the version, and with the date of the snapshot instead of the date of the release :

HA-Proxy version 1.5.14-e4766ba 2015/07/29

Any other format may indicate a system-specific package with its own patch set. For example HAProxy Enterprise versions will appear with the following format (<branch>-<latest commit>-<revision>) :

HA-Proxy version 1.5.0-994126-357 2015/07/02

- for system-specific packages, you have to check with your vendor's package repository or update system to ensure that your system is still supported, and that fixes are still provided for your branch. For community versions coming from haproxy.org, just visit the site, verify the status of your branch and compare the latest version with yours to see if you're on the latest one. If not you can upgrade. If your branch is not maintained anymore, you're definitely very late and will have to consider an upgrade to a more recent branch (carefully read the README when doing so).

HAProxy will have to be updated according to the source it came from. Usually it follows the system vendor's way of upgrading a package. If it was taken from sources, please read the README file in the sources directory after extracting the sources and follow the instructions for your operating system.

## 4. Companion products and alternatives

HAProxy integrates fairly well with certain products listed below, which is why they are mentioned here even if not directly related to HAProxy.

### 4.1. Apache HTTP server

Apache is the de-facto standard HTTP server. It's a very complete and modular project supporting both file serving and dynamic contents. It can serve as a frontend for some application servers. In can even proxy requests and cache responses. In all of these use cases, a front load balancer is commonly needed. Apache can work in various modes, some being heavier than others. Certain modules still require the heavier pre-forked model and will prevent Apache from scaling well with a high number of connections. In this case HAProxy can provide a tremendous help by enforcing the per-server connection limits to a safe value and will significantly speed up the server and preserve its resources that will be better used by the application.

Apache can extract the client's address from the X-Forwarded-For header by using the "mod\_rpaf" extension. HAProxy will automatically feed this header when "option forwardfor" is specified in its configuration. HAProxy may also offer a nice protection to Apache when exposed to the internet, where it will better resist a wide number of types of DoS attacks.

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## 4.2. NGINX

NGINX is the second de-facto standard HTTP server. Just like Apache, it covers a wide range of features. NGINX is built on a similar model as HAProxy so it has no problem dealing with tens of thousands of concurrent connections. When used as a gateway to some applications (e.g. using the included PHP FPM) it can often be beneficial to set up some frontend connection limiting to reduce the load on the PHP application. HAProxy will clearly be useful there both as a regular load balancer and as the traffic regulator to speed up PHP by decongesting it. Also since both products use very little CPU thanks to their event-driven architecture, it's often easy to install both of them on the same system. NGINX implements HAProxy's PROXY protocol, thus it is easy for HAProxy to pass the client's connection information to NGINX so that the application gets all the relevant information. Some benchmarks have also shown that for large static file serving, implementing consistent hash on HAProxy in front of NGINX can be beneficial by optimizing the OS' cache hit ratio, which is basically multiplied by the number of server nodes.

## 4.3. Varnish

Varnish is a smart caching reverse-proxy, probably best described as a web application accelerator. Varnish doesn't implement SSL/TLS and wants to dedicate all of its CPU cycles to what it does best. Varnish also implements HAProxy's PROXY protocol so that HAProxy can very easily be deployed in front of Varnish as an SSL offloader as well as a load balancer and pass it all relevant client information. Also, Varnish naturally supports decompression from the cache when a server has provided a compressed object, but doesn't compress however. HAProxy can then be used to compress outgoing data when backend servers do not implement compression, though it's rarely a good idea to compress on the load balancer unless the traffic is low.

When building large caching farms across multiple nodes, HAProxy can make use of consistent URL hashing to intelligently distribute the load to the caching nodes and avoid cache duplication, resulting in a total cache size which is the sum of all caching nodes.

## 4.4. Alternatives

Linux Virtual Server (LVS or IPVS) is the layer 4 load balancer included within the Linux kernel. It works at the packet level and handles TCP and UDP. In most cases it's more a complement than an alternative since it doesn't have layer 7 knowledge at all.

Pound is another well-known load balancer. It's much simpler and has much less features than HAProxy but for many very basic setups both can be used. Its author has always focused on code auditability first and wants to maintain the set of features low. Its thread-based architecture scales less well with high connection counts, but it's a good product.

Pen is a quite light load balancer. It supports SSL, maintains persistence using a fixed-size table of its clients' IP addresses. It supports a packet-oriented mode allowing it to support direct server return and UDP to some extents. It is meant for small loads (the persistence table only has 2048 entries).

NGINX can do some load balancing to some extents, though it's clearly not its primary function. Production traffic is used to detect server failures, the load balancing algorithms are more limited, and the stickiness is very limited. But it can make sense in some simple deployment scenarios where it is already present. The good thing is that since it integrates very well with HAProxy, there's nothing wrong with adding HAProxy later when its limits have been reached.

Varnish also does some load balancing of its backend servers and does support real health checks. It doesn't implement stickiness however, so just like with NGINX, as long as stickiness is not needed that can be enough to start with. And similarly, since HAProxy and Varnish integrate so well together, it's easy to add it later into the mix to complement the feature set.

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**HAPROXY** (<http://www.haproxy.com>)  
 COMMUNITY EDITION

## Management Guide

version 1.6.16

Note to documentation contributors :

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## 1. Prerequisites

In this document it is assumed that the reader has sufficient administration skills on a UNIX-like operating system, uses the shell on a daily basis and is familiar with troubleshooting utilities such as strace and tcpdump.

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## 2. Quick reminder about HAProxy's architecture

HAProxy is a single-threaded, event-driven, non-blocking daemon. This means it uses event multiplexing to schedule all of its activities instead of relying on the system to schedule between multiple activities. Most of the time it runs as a single process, so the output of "ps aux" on a system will report only one "haproxy" process, unless a soft reload is in progress and an older process is finishing its job in parallel to the new one. It is thus always easy to trace its activity using the strace utility.

HAProxy is designed to isolate itself into a chroot jail during startup, where it cannot perform any file-system access at all. This is also true for the libraries it depends on (eg: libc, libssl, etc). The immediate effect is that a running process will not be able to reload a configuration file to apply changes, instead a new process will be started using the updated configuration file. Some other less obvious effects are that some timezone files or resolver files the libc might attempt to access at run time will not be found, though this should generally not happen as they're not needed after startup. A nice consequence of this principle is that the HAProxy process is totally stateless, and no cleanup is needed after it's killed, so any killing method that works will do the right thing.

HAProxy doesn't write log files, but it relies on the standard syslog protocol to send logs to a remote server (which is often located on the same system).

HAProxy uses its internal clock to enforce timeouts, that is derived from the system's time but where unexpected drift is corrected. This is done by limiting the time spent waiting in poll() for an event, and measuring the time it really took. In practice it never waits more than one second. This explains why, when running strace over a completely idle process, periodic calls to poll() (or any of its variants) surrounded by two gettimeofday() calls are noticed. They are normal, completely harmless and so cheap that the load they imply is totally undetectable at the system scale, so there's nothing abnormal there. Example :

```
16:35:40.002320 gettimeofday({1442759740, 2605}, NULL) = 0
16:35:40.002942 epoll_wait(0, {}, 200, 1000) = 0
16:35:41.007542 gettimeofday({1442759741, 7641}, NULL) = 0
16:35:41.007998 gettimeofday({1442759741, 8114}, NULL) = 0
16:35:41.008391 epoll_wait(0, {}, 200, 1000) = 0
16:35:42.011313 gettimeofday({1442759742, 11411}, NULL) = 0
```

HAProxy is a TCP proxy, not a router. It deals with established connections that have been validated by the kernel, and not with packets of any form nor with sockets in other states (eg: no SYN\_RECV nor TIME\_WAIT), though their existence may prevent it from binding a port. It relies on the system to accept incoming connections and to initiate outgoing connections. An immediate effect of this is that there is no relation between packets observed on the two sides of a forwarded connection, which can be of different size, numbers and even family. Since a connection may only be accepted from a socket in LISTEN state, all the sockets it is listening to are necessarily visible using the "netstat" utility to show listening sockets. Example :

```
# netstat -ltnp
Active Internet connections (only servers)
Proto Recv-Q Send-Q Local Address   Foreign Address State    PID/Program nam
tcp      0      0 0.0.0.0:22     0.0.0.0:*      LISTEN  1629/sshd
tcp      0      0 0.0.0.0:80     0.0.0.0:*      LISTEN  2847/haproxy
tcp      0      0 0.0.0.0:443   0.0.0.0:*      LISTEN  2847/haproxy
```

## 3. Starting HAProxy

HAProxy is started by invoking the "haproxy" program with a number of arguments passed on the command line. The actual syntax is :

```
$ haproxy [<options>]*
```

**where** [<options>]\* is any number of options. An option always starts

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followed by one or more letters, and possibly followed by one or multiple extra arguments. Without any option, HAProxy displays the help page with a reminder about supported options. Available options may vary slightly based on the operating system. A fair number of these options overlap with an equivalent one if the "global" section. In this case, the command line always has precedence over the configuration file, so that the command line can be used to quickly enforce some settings without touching the configuration files. The current list of options is :

-- <cfgfile>\* : all the arguments following "--" are paths to configuration file to be loaded and processed in the declaration order. It is mostly useful when relying on the shell to load many files that are numerically ordered. See also "-f". The difference between "--" and "-f" is that one "-f" must be placed before each file name, while a single "--" is needed before all file names. Both options can be used together, the command line ordering still applies. When more than one file is specified, each file must start on a section boundary, so the first keyword of each file must be one of "global", "defaults", "peers", "listen", "frontend", "backend", and so on. A file cannot contain just a server list for example.

-f <cfgfile> : adds <cfgfile> to the list of configuration files to be loaded. Configuration files are loaded and processed in their declaration order. This option may be specified multiple times to load multiple files. See also "--". The difference between "--" and "-f" is that one "-f" must be placed before each file name, while a single "--" is needed before all file names. Both options can be used together, the command line ordering still applies. When more than one file is specified, each file must start on a section boundary, so the first keyword of each file must be one of "global", "defaults", "peers", "listen", "frontend", "backend", and so on. A file cannot contain just a server list for example.

-C <dir> : changes to directory <dir> before loading configuration files. This is useful when using relative paths. Warning when using wildcards after "--" which are in fact replaced by the shell before starting haproxy.

-D : start as a daemon. The process detaches from the current terminal after forking, and errors are not reported anymore in the terminal. It is equivalent to the "daemon" keyword in the "global" section of the configuration. It is recommended to always force it in any init script so that a faulty configuration doesn't prevent the system from booting.

-Ds : work in systemd mode. Only used by the systemd wrapper.

-L <name> : change the local peer name to <name>, which defaults to the local hostname. This is used only with peers replication.

-N <limit> : sets the default per-proxy maxconn to <limit> instead of the builtin default value (usually 2000). Only useful for debugging.

-V : enable verbose mode (disables quiet mode). Reverts the effect of "-q" or "quiet".

-c : only performs a check of the configuration files and exits before trying to bind. The exit status is zero if everything is OK, or non-zero if an error is encountered.

-d : enable debug mode. This disables daemon mode, forces the process to stay in foreground and to show incoming and outgoing events. It is equivalent to the "global" section's "debug" keyword. It must never be used in an init script.

-dG : disable use of getaddrinfo() to resolve host names into addresses. It can be used when suspecting that getaddrinfo() doesn't work as expected. This option was made available because many bogus implementations of getaddrinfo() exist on various systems and cause anomalies that are difficult to troubleshoot.

-dM[<byte>] : forces memory poisoning, which means that each and every

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memory region allocated with `malloc()` or `pool_alloc2()` will be filled with `<byte>` before being passed to the caller. When `<byte>` is not specified, it defaults to `0x50 ('P')`. While this slightly slows down operations, it is useful to reliably trigger issues resulting from missing initializations in the code that cause random crashes. Note that `-dM0` has the effect of turning any `malloc()` into a `calloc()`. In any case if a bug appears or disappears when using this option it means there is a bug in haproxy, so please report it.

- dS : disable use of the `splice()` system call. It is equivalent to the "global" section's "nossplice" keyword. This may be used when `splice()` is suspected to behave improperly or to cause performance issues, or when using `strace` to see the forwarded data (which do not appear when using `splice()`).
- dV : disable SSL verify on the server side. It is equivalent to having "ssl-server-verify none" in the "global" section. This is useful when trying to reproduce production issues out of the production environment. Never use this in an init script as it degrades SSL security to the servers.
- db : disable background mode and multi-process mode. The process remains in foreground. It is mainly used during development or during small tests, as `Ctrl-C` is enough to stop the process. Never use it in an init script.
- de : disable the use of the "epoll" poller. It is equivalent to the "global" section's keyword "noepoll". It is mostly useful when suspecting a bug related to this poller. On systems supporting `epoll`, the fallback will generally be the "poll" poller.
- dk : disable the use of the "kqueue" poller. It is equivalent to the "global" section's keyword "nokqueue". It is mostly useful when suspecting a bug related to this poller. On systems supporting `kqueue`, the fallback will generally be the "poll" poller.
- dp : disable the use of the "poll" poller. It is equivalent to the "global" section's keyword "nopoll". It is mostly useful when suspecting a bug related to this poller. On systems supporting `poll`, the fallback will generally be the "select" poller, which cannot be disabled and is limited to 1024 file descriptors.
- m `<limit>` : limit the total allocatable memory to `<limit>` megabytes across all processes. This may cause some connection refusals or some slowdowns depending on the amount of memory needed for normal operations. This is mostly used to force the processes to work in a constrained resource usage scenario. It is important to note that the memory is not shared between processes, so in a multi-process scenario, this value is first divided by `global.nbproc` before forking.
- n `<limit>` : limits the per-process connection limit to `<limit>`. This is equivalent to the global section's keyword "maxconn". It has precedence over this keyword. This may be used to quickly force lower limits to avoid a service outage on systems where resource limits are too low.
- p `<file>` : write all processes' pids into `<file>` during startup. This is equivalent to the "global" section's keyword "pidfile". The file is opened before entering the chroot jail, and after doing the `chdir()` implied by "-C". Each pid appears on its own line.
- q : set "quiet" mode. This disables some messages during the configuration parsing and during startup. It can be used in combination with "-c" to just check if a configuration file is valid or not.
- sf `<pid>*` : send the "finish" signal (SIGUSR1) to older processes after boot completion to ask them to finish what they are doing and to leave. `<pid>` is a list of pids to signal (one per argument). The list ends on any option starting with a "-". It is not a problem if the list of pids is empty, so that it can be built on the fly based on the result of a command like "pidof" or "pgrep".

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-st <pid>\* : send the "terminate" signal (SIGTERM) to older processes after boot completion to terminate them immediately without finishing what they were doing. <pid> is a list of pids to signal (one per argument). The list is ends on any option starting with a "-". It is not a problem if the list of pids is empty, so that it can be built on the fly based on the result of a command like "pidof" or "pgrep".

-v : report the version and build date.

-vv : display the version, build options, libraries versions and usable pollers. This output is systematically requested when filing a bug report.

A safe way to start HAProxy from an init file consists in forcing the daemon mode, storing existing pids to a pid file and using this pid file to notify older processes to finish before leaving :

```
haproxy -f /etc/haproxy.cfg \
-D -p /var/run/haproxy.pid -sf $(cat /var/run/haproxy.pid)
```

When the configuration is split into a few specific files (eg: tcp vs http), it is recommended to use the "-f" option :

```
haproxy -f /etc/haproxy/global.cfg -f /etc/haproxy/stats.cfg \
-f /etc/haproxy/default-tcp.cfg -f /etc/haproxy/tcp.cfg \
-f /etc/haproxy/default-http.cfg -f /etc/haproxy/http.cfg \
-D -p /var/run/haproxy.pid -sf $(cat /var/run/haproxy.pid)
```

When an unknown number of files is expected, such as customer-specific files, it is recommended to assign them a name starting with a fixed-size sequence number and to use "--" to load them, possibly after loading some defaults :

```
haproxy -f /etc/haproxy/global.cfg -f /etc/haproxy/stats.cfg \
-f /etc/haproxy/default-tcp.cfg -f /etc/haproxy/tcp.cfg \
-f /etc/haproxy/default-http.cfg -f /etc/haproxy/http.cfg \
-D -p /var/run/haproxy.pid -sf $(cat /var/run/haproxy.pid) \
-f /etc/haproxy/default-customers.cfg -- /etc/haproxy/customers/*
```

Sometimes a failure to start may happen for whatever reason. Then it is important to verify if the version of HAProxy you are invoking is the expected version and if it supports the features you are expecting (eg: SSL, PCRE, compression, Lua, etc). This can be verified using "haproxy -vv". Some important information such as certain build options, the target system and the versions of the libraries being used are reported there. It is also what you will systematically be asked for when posting a bug report :

```
$ haproxy -vv
HA-Proxy version 1.6-dev7-a088d3-4 2015/10/08
Copyright 2000-2015 Willy Tarreau <willy@haproxy.org>
```

```
Build options :
TARGET = linux2628
CPU = generic
CC = gcc
CFLAGS = -pg -O0 -g -fno-strict-aliasing -Wdeclaration-after-statement \
-DBUFSIZE=8030 -DMAXREWRITE=1030 -DSO_MARK=36 -DTCP_REPAIR=19
OPTIONS = USE_ZLIB=1 USE_DLMALLOC=1 USE_OPENSSL=1 USE_LUA=1 USE_PCRE=1
```

```
Default settings :
maxconn = 2000, bufsize = 8030, maxrewrite = 1030, maxpollevents = 200
```

```
Encrypted password support via crypt(3): yes
Built with zlib version : 1.2.6
Compression algorithms supported : identity("identity"), deflate("deflate"), \
raw-deflate("deflate"), gzip("gzip")
Built with OpenSSL version : OpenSSL 1.0.1o 12 Jun 2015
Running on OpenSSL version : OpenSSL 1.0.1o 12 Jun 2015
OpenSSL library supports TLS extensions : yes
OpenSSL library supports SNI : yes
```

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```

OpenSSL library supports prefer-server-ciphers : yes
Built with PCRE version : 8.12 2011-01-15
PCRE library supports JIT : no (USE_PCRE_JIT not set)
Built with Lua version : Lua 5.3.1
Built with transparent proxy support using: IP_TRANSPARENT IP_FREEBIND

```

```

Available polling systems :
  epoll : pref=300,  test result OK
  poll  : pref=200,  test result OK
  select: pref=150,  test result OK
Total: 3 (3 usable), will use epoll.

```

- The relevant information that many non-developer users can verify here are :
- the version : 1.6-dev7-a088d3-4 above means the code is currently at commit ID "a088d3" which is the 4th one after after official version "1.6-dev7". Version 1.6-dev7 would show as "1.6-dev7-8c1ad7". What matters here is in fact "1.6-dev7". This is the 7th development version of what will become version 1.6 in the future. A development version not suitable for use in production (unless you know exactly what you are doing). A stable version will show as a 3-numbers version, such as "1.5.14-16f863", indicating the 14th level of fix on top of version 1.5. This is a production-ready version.
  - the release date : 2015/10/08. It is represented in the universal year/month/day format. Here this means August 8th, 2015. Given that stable releases are issued every few months (1-2 months at the beginning, sometimes 6 months once the product becomes very stable), if you're seeing an old date here, it means you're probably affected by a number of bugs or security issues that have since been fixed and that it might be worth checking on the official site.
  - build options : they are relevant to people who build their packages themselves, they can explain why things are not behaving as expected. For example the development version above was built for Linux 2.6.28 or later, targetting a generic CPU (no CPU-specific optimizations), and lacks any code optimization (-O0) so it will perform poorly in terms of performance.
  - libraries versions : zlib version is reported as found in the library itself. In general zlib is considered a very stable product and upgrades are almost never needed. OpenSSL reports two versions, the version used at build time and the one being used, as found on the system. These ones may differ by the last letter but never by the numbers. The build date is also reported because most OpenSSL bugs are security issues and need to be taken seriously, so this library absolutely needs to be kept up to date. Seeing a 4-months old version here is highly suspicious and indeed an update was missed. PCRE provides very fast regular expressions and is highly recommended. Certain of its extensions such as JIT are not present in all versions and still young so some people prefer not to build with them, which is why the build status is reported as well. Regarding the Lua scripting language, HAProxy expects version 5.3 which is very young since it was released a little time before HAProxy 1.6. It is important to check on the Lua web site if some fixes are proposed for this branch.
  - Available polling systems will affect the process's scalability when dealing with more than about one thousand of concurrent connections. These ones are only available when the correct system was indicated in the TARGET variable during the build. The "epoll" mechanism is highly recommended on Linux, and the kqueue mechanism is highly recommended on BSD. Lacking them will result in poll() or even select() being used, causing a high CPU usage when dealing with a lot of connections.

## 4. Stopping and restarting HAProxy

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HAProxy supports a graceful and a hard stop. The hard stop is simple, when the SIGTERM signal is sent to the haproxy process, it immediately quits and all established connections are closed. The graceful stop is triggered when the SIGUSR1 signal is sent to the haproxy process. It consists in only unbinding from listening ports, but continue to process existing connections until they close. Once the last connection is closed, the process leaves.

The hard stop method is used for the "stop" or "restart" actions of the service management script. The graceful stop is used for the "reload" action which tries to seamlessly reload a new configuration in a new process.

Both of these signals may be sent by the new haproxy process itself during a reload or restart, so that they are sent at the latest possible moment and only if absolutely required. This is what is performed by the "-st" (hard) and "-sf" (graceful) options respectively.

To understand better how these signals are used, it is important to understand the whole restart mechanism.

First, an existing haproxy process is running. The administrator uses a system specific command such as "/etc/init.d/haproxy reload" to indicate he wants to take the new configuration file into effect. What happens then is the following. First, the service script (/etc/init.d/haproxy or equivalent) will verify that the configuration file parses correctly using "haproxy -c". After that it will try to start haproxy with this configuration file, using "-st" or "-sf".

Then HAProxy tries to bind to all listening ports. If some fatal errors happen (eg: address not present on the system, permission denied), the process quits with an error. If a socket binding fails because a port is already in use, then the process will first send a SIGTTOU signal to all the pids specified in the "-st" or "-sf" pid list. This is what is called the "pause" signal. It instructs all existing haproxy processes to temporarily stop listening to their ports so that the new process can try to bind again. During this time, the old process continues to process existing connections. If the binding still fails (because for example a port is shared with another daemon), then the new process sends a SIGTTIN signal to the old processes to instruct them to resume operations just as if nothing happened. The old processes will then restart listening to the ports and continue to accept connections. Not that this mechanism is system dependant and some operating systems may not support it in multi-process mode.

If the new process manages to bind correctly to all ports, then it sends either the SIGTERM (hard stop in case of "-st") or the SIGUSR1 (graceful stop in case of "-sf") to all processes to notify them that it is now in charge of operations and that the old processes will have to leave, either immediately or once they have finished their job.

It is important to note that during this timeframe, there are two small windows of a few milliseconds each where it is possible that a few connection failures will be noticed during high loads. Typically observed failure rates are around 1 failure during a reload operation every 10000 new connections per second, which means that a heavily loaded site running at 30000 new connections per second may see about 3 failed connection upon every reload. The two situations where this happens are :

- if the new process fails to bind due to the presence of the old process, it will first have to go through the SIGTTOU+SIGTTIN sequence, which typically lasts about one millisecond for a few tens of frontends, and during which some ports will not be bound to the old process and not yet bound to the new one. HAProxy works around this on systems that support the SO\_REUSEPORT socket options, as it allows the new process to bind without first asking the old one to unbind. Most BSD systems have been supporting this almost forever. Linux has been supporting this in version 2.0 and dropped it around 2.2, but some patches were floating around by then. It was reintroduced in kernel 3.9, so if you are observing a connection failure rate above the one mentioned above, please ensure that your kernel is 3.9 or newer, or that relevant patches were backported to your kernel (less likely).
- when the old processes close the listening ports, the kernel may not always

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redistribute any pending connection that was remaining in the socket's backlog. Under high loads, a SYN packet may happen just before the socket is closed, and will lead to an RST packet being sent to the client. In some critical environments where even one drop is not acceptable, these ones are sometimes dealt with using firewall rules to block SYN packets during the reload, forcing the client to retransmit. This is totally system-dependent, as some systems might be able to visit other listening queues and avoid this RST. A second case concerns the ACK from the client on a local socket that was in SYN\_RECV state just before the close. This ACK will lead to an RST packet while the haproxy process is still not aware of it. This one is harder to get rid of, though the firewall filtering rules mentioned above will work well if applied one second or so before restarting the process.

For the vast majority of users, such drops will never ever happen since they don't have enough load to trigger the race conditions. And for most high traffic users, the failure rate is still fairly within the noise margin provided that at least SO\_REUSEPORT is properly supported on their systems.

## 5. File-descriptor limitations

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In order to ensure that all incoming connections will successfully be served, HAProxy computes at load time the total number of file descriptors that will be needed during the process's life. A regular Unix process is generally granted 1024 file descriptors by default, and a privileged process can raise this limit itself. This is one reason for starting HAProxy as root and letting it adjust the limit. The default limit of 1024 file descriptors roughly allow about 500 concurrent connections to be processed. The computation is based on the global `maxconn` parameter which limits the total number of connections per process, the number of listeners, the number of servers which have a health check enabled, the agent checks, the peers, the loggers and possibly a few other technical requirements. A simple rough estimate of this number consists in simply doubling the `maxconn` value and adding a few tens to get the approximate number of file descriptors needed.

Originally HAProxy did not know how to compute this value, and it was necessary to pass the value using the `"ulimit-n"` setting in the global section. This explains why even today a lot of configurations are seen with this setting present. Unfortunately it was often miscalculated resulting in connection failures when approaching `maxconn` instead of throttling incoming connection while waiting for the needed resources. For this reason it is important to remove any vestigial `"ulimit-n"` setting that can remain from very old versions.

Raising the number of file descriptors to accept even moderate loads is mandatory but comes with some OS-specific adjustments. First, the `select()` polling system is limited to 1024 file descriptors. In fact on Linux it used to be capable of handling more but since certain OS ship with excessively restrictive SELinux policies forbidding the use of `select()` with more than 1024 file descriptors, HAProxy now refuses to start in this case in order to avoid any issue at run time. On all supported operating systems, `poll()` is available and will not suffer from this limitation. It is automatically picked so there is nothing to do to get a working configuration. But `poll()` becomes very slow when the number of file descriptors increases. While HAProxy does its best to limit this performance impact (eg: via the use of the internal file descriptor cache and batched processing), a good rule of thumb is that using `poll()` with more than a thousand concurrent connections will use a lot of CPU.

For Linux systems base on kernels 2.6 and above, the `epoll()` system call will be used. It's a much more scalable mechanism relying on callbacks in the kernel that guarantee a constant wake up time regardless of the number of registered monitored file descriptors. It is automatically used where detected, provided that HAProxy had been built for one of the Linux flavors. Its presence and support can be verified using `"haproxy -vv"`.

For BSD systems which support it, `kqueue()` is available as an alternative. It is much faster than `poll()` and even slightly faster than `epoll()` thanks to its batched handling of changes. At least FreeBSD and OpenBSD support it. Just like with Linux's `epoll()`, its support and availability are reported in the output of `"haproxy -vv"`.

Having a good poller is one thing, but it is mandatory that the process can reach the limits. When HAProxy starts, it immediately sets the new process's file descriptor limits and verifies if it succeeds. In case of failure, it reports it before forking so that the administrator can see the problem. As long as the process is started by as root, there should be no reason for this setting to fail. However, it can fail if the process is started by an unprivileged user. If there is a compelling reason for `*not*` starting haproxy as root (eg: started by end users, or by a per-application account), then the file descriptor limit can be raised by the system administrator for this specific user. The effectiveness of the setting can be verified by issuing `"ulimit -n"` from the user's command line. It should reflect the new limit.

Warning: when an unprivileged user's limits are changed in this user's account, it is fairly common that these values are only considered when the user logs in and not at all in some scripts run at system boot time nor in crontabs. This is totally dependent on the operating system, keep in mind to check `"ulimit -n"` before starting haproxy when running this way. The general advice is never to start haproxy as an unprivileged user for production purposes. Another good reason is that it prevents haproxy from enabling some security protections.

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Once it is certain that the system will allow the haproxy process to use the requested number of file descriptors, two new system-specific limits may be encountered. The first one is the system-wide file descriptor limit, which is the total number of file descriptors opened on the system, covering all processes. When this limit is reached, `accept()` or `socket()` will typically return `ENFILE`. The second one is the per-process hard limit on the number of file descriptors, it prevents `setrlimit()` from being set higher. Both are very dependent on the operating system. On Linux, the system limit is set at boot based on the amount of memory. It can be changed with the `"fs.file-max"` `sysctl`. And the per-process hard limit is set to `1048576` by default, but it can be changed using the `"fs.nr_open"` `sysctl`.

File descriptor limitations may be observed on a running process when they are set too low. The `strace` utility will report that `accept()` and `socket()` return `"-1 EMFILE"` when the process's limits have been reached. In this case, simply raising the `"ulimit-n"` value (or removing it) will solve the problem. If these system calls return `"-1 ENFILE"` then it means that the kernel's limits have been reached and that something must be done on a system-wide parameter. These trouble must absolutely be addressed, as they result in high CPU usage (when `accept()` fails) and failed connections that are generally visible to the user. One solution also consists in lowering the global `maxconn` value to enforce serialization, and possibly to disable HTTP keep-alive to force connections to be released and reused faster.

## 6. Memory management

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HAProxy uses a simple and fast pool-based memory management. Since it relies on a small number of different object types, it's much more efficient to pick new objects from a pool which already contains objects of the appropriate size than to call `malloc()` for each different size. The pools are organized as a stack or LIFO, so that newly allocated objects are taken from recently released objects still hot in the CPU caches. Pools of similar sizes are merged together, in order to limit memory fragmentation.

By default, since the focus is set on performance, each released object is put back into the pool it came from, and allocated objects are never freed since they are expected to be reused very soon.

On the CLI, it is possible to check how memory is being used in pools thanks to the "show pools" command :

```
> show pools
Dumping pools usage. Use SIGQUIT to flush them.
- Pool pipe (32 bytes) : 5 allocated (160 bytes), 5 used, 3 users [SHARED]
- Pool hlua_com (48 bytes) : 0 allocated (0 bytes), 0 used, 1 users [SHARED]
- Pool vars (64 bytes) : 0 allocated (0 bytes), 0 used, 2 users [SHARED]
- Pool task (112 bytes) : 5 allocated (560 bytes), 5 used, 1 users [SHARED]
- Pool session (128 bytes) : 1 allocated (128 bytes), 1 used, 2 users [SHARED]
- Pool http_txn (272 bytes) : 0 allocated (0 bytes), 0 used, 1 users [SHARED]
- Pool connection (352 bytes) : 2 allocated (704 bytes), 2 used, 1 users [SHARED]
- Pool hdr_idx (416 bytes) : 0 allocated (0 bytes), 0 used, 1 users [SHARED]
- Pool stream (864 bytes) : 1 allocated (864 bytes), 1 used, 1 users [SHARED]
- Pool requiri (1024 bytes) : 0 allocated (0 bytes), 0 used, 1 users [SHARED]
- Pool buffer (8064 bytes) : 3 allocated (24192 bytes), 2 used, 1 users [SHARED]
Total: 11 pools, 26608 bytes allocated, 18544 used.
```

The pool name is only indicative, it's the name of the first object type using this pool. The size in parenthesis is the object size for objects in this pool. Object sizes are always rounded up to the closest multiple of 16 bytes. The number of objects currently allocated and the equivalent number of bytes is reported so that it is easy to know which pool is responsible for the highest memory usage. The number of objects currently in use is reported as well in the "used" field. The difference between "allocated" and "used" corresponds to the objects that have been freed and are available for immediate use.

It is possible to limit the amount of memory allocated per process using the "-m" command line option, followed by a number of megabytes. It covers all of the process's addressable space, so that includes memory used by some libraries as well as the stack, but it is a reliable limit when building a resource constrained system. It works the same way as "ulimit -v" on systems which have it, or "ulimit -d" for the other ones.

If a memory allocation fails due to the memory limit being reached or because the system doesn't have any enough memory, then haproxy will first start to free all available objects from all pools before attempting to allocate memory again. This mechanism of releasing unused memory can be triggered by sending the signal SIGQUIT to the haproxy process. When doing so, the pools state prior to the flush will also be reported to stderr when the process runs in foreground.

During a reload operation, the process switched to the graceful stop state also automatically performs some flushes after releasing any connection so that all possible memory is released to save it for the new process.

## 7. CPU usage

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HAProxy normally spends most of its time in the system and a smaller part in userland. A finely tuned 3.5 GHz CPU can sustain a rate about 80000 end-to-end connection setups and closes per second at 100% CPU on a single core. When one core is saturated, typical figures are :

- 95% system, 5% user for long TCP connections or large HTTP objects
- 85% system and 15% user for short TCP connections or small HTTP objects in close mode
- 70% system and 30% user for small HTTP objects in keep-alive mode

The amount of rules processing and regular expressions will increase the userland part. The presence of firewall rules, connection tracking, complex routing tables in the system will instead increase the system part.

On most systems, the CPU time observed during network transfers can be cut in 4 parts :

- the interrupt part, which concerns all the processing performed upon I/O receipt, before the target process is even known. Typically Rx packets are accounted for in interrupt. On some systems such as Linux where interrupt processing may be deferred to a dedicated thread, it can appear as softirq, and the thread is called ksoftirqd/0 (for CPU 0). The CPU taking care of this load is generally defined by the hardware settings, though in the case of softirq it is often possible to remap the processing to another CPU. This interrupt part will often be perceived as parasitic since it's not associated with any process, but it actually is some processing being done to prepare the work for the process.
- the system part, which concerns all the processing done using kernel code called from userland. System calls are accounted as system for example. All synchronously delivered Tx packets will be accounted for as system time. If some packets have to be deferred due to queues filling up, they may then be processed in interrupt context later (eg: upon receipt of an ACK opening a TCP window).
- the user part, which exclusively runs application code in userland. HAProxy runs exclusively in this part, though it makes heavy use of system calls. Rules processing, regular expressions, compression, encryption all add to the user portion of CPU consumption.
- the idle part, which is what the CPU does when there is nothing to do. For example HAProxy waits for an incoming connection, or waits for some data to leave, meaning the system is waiting for an ACK from the client to push these data.

In practice regarding HAProxy's activity, it is in general reasonably accurate (but totally inexact) to consider that interrupt/softirq are caused by Rx processing in kernel drivers, that user-land is caused by layer 7 processing in HAProxy, and that system time is caused by network processing on the Tx path.

Since HAProxy runs around an event loop, it waits for new events using poll() (or any alternative) and processes all these events as fast as possible before going back to poll() waiting for new events. It measures the time spent waiting in poll() compared to the time spent doing processing events. The ratio of polling time vs total time is called the "idle" time, it's the amount of time spent waiting for something to happen. This ratio is reported in the stats page on the "idle" line, or "Idle\_pct" on the CLI. When it's close to 100%, it means the load is extremely low. When it's close to 0%, it means that there is constantly some activity. While it cannot be very accurate on an overloaded system due to other processes possibly preempting the CPU from the haproxy process, it still provides a good estimate about how HAProxy considers it is working : if the load is low and the idle ratio is low as well, it may indicate that HAProxy has a lot of work to do, possibly due to very expensive rules that have to be processed. Conversely, if HAProxy indicates the idle is close to 100% while things are slow, it means that it cannot do anything to speed things up because it is already waiting for incoming data to process. In the example below, haproxy is completely idle :

```
$ echo "show info" | socat - /var/run/haproxy.sock | grep ^Idle
Idle_pct: 100
```

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When the idle ratio starts to become very low, it is important to tune the system and place processes and interrupts correctly to save the most possible CPU resources for all tasks. If a firewall is present, it may be worth trying to disable it or to tune it to ensure it is not responsible for a large part of the performance limitation. It's worth noting that unloading a stateful firewall generally reduces both the amount of interrupt/softirq and of system usage since such firewalls act both on the Rx and the Tx paths. On Linux, unloading the `nf_conntrack` and `ip_conntrack` modules will show whether there is anything to gain. If so, then the module runs with default settings and you'll have to figure how to tune it for better performance. In general this consists in considerably increasing the hash table size. On FreeBSD, `pfctl -d` will disable the "pf" firewall and its stateful engine at the same time.

If it is observed that a lot of time is spent in interrupt/softirq, it is important to ensure that they don't run on the same CPU. Most systems tend to pin the tasks on the CPU where they receive the network traffic because for certain workloads it improves things. But with heavily network-bound workloads it is the opposite as the haproxy process will have to fight against its kernel counterpart. Pinning haproxy to one CPU core and the interrupts to another one, all sharing the same L3 cache tends to sensibly increase network performance because in practice the amount of work for haproxy and the network stack are quite close, so they can almost fill an entire CPU each. On Linux this is done using `taskset` (for haproxy) or using `cpu-map` (from the haproxy config), and the interrupts are assigned under `/proc/irq`. Many network interfaces support multiple queues and multiple interrupts. In general it helps to spread them across a small number of CPU cores provided they all share the same L3 cache. Please always stop `irq_balance` which always does the worst possible thing on such workloads.

For CPU-bound workloads consisting in a lot of SSL traffic or a lot of compression, it may be worth using multiple processes dedicated to certain tasks, though there is no universal rule here and experimentation will have to be performed.

In order to increase the CPU capacity, it is possible to make HAProxy run as several processes, using the `nbproc` directive in the global section. There are some limitations though :

- health checks are run per process, so the target servers will get as many checks as there are running processes ;
- `maxconn` values and queues are per-process so the correct value must be set to avoid overloading the servers ;
- outgoing connections should avoid using port ranges to avoid conflicts
- `stick-tables` are per process and are not shared between processes ;
- each `peers` section may only run on a single process at a time ;
- the CLI operations will only act on a single process at a time.

With this in mind, it appears that the easiest setup often consists in having one first layer running on multiple processes and in charge for the heavy processing, passing the traffic to a second layer running in a single process. This mechanism is suited to SSL and compression which are the two CPU-heavy features. Instances can easily be chained over UNIX sockets (which are cheaper than TCP sockets and which do not waste ports), and the proxy protocol which is useful to pass client information to the next stage. When doing so, it is generally a good idea to bind all the single-process tasks to process number 1 and extra tasks to next processes, as this will make it easier to generate similar configurations for different machines.

On Linux versions 3.9 and above, running HAProxy in multi-process mode is much more efficient when each process uses a distinct listening socket on the same IP:port ; this will make the kernel evenly distribute the load across all processes instead of waking them all up. Please check the "process" option of the "bind" keyword lines in the configuration manual for more information.

## 8. Logging

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For logging, HAProxy always relies on a syslog server since it does not perform any file-system access. The standard way of using it is to send logs over UDP to the log server (by default on port 514). Very commonly this is configured to 127.0.0.1 where the local syslog daemon is running, but it's also used over the network to log to a central server. The central server provides additional benefits especially in active-active scenarios where it is desirable to keep the logs merged in arrival order. HAProxy may also make use of a UNIX socket to send its logs to the local syslog daemon, but it is not recommended at all, because if the syslog server is restarted while haproxy runs, the socket will be replaced and new logs will be lost. Since HAProxy will be isolated inside a chroot jail, it will not have the ability to reconnect to the new socket. It has also been observed in field that the log buffers in use on UNIX sockets are very small and lead to lost messages even at very light loads. But this can be fine for testing however.

It is recommended to add the following directive to the "global" section to make HAProxy log to the local daemon using facility "local0" :

```
log 127.0.0.1:514 local0
```

and then to add the following one to each "defaults" section or to each frontend and backend section :

```
log global
```

This way, all logs will be centralized through the global definition of where the log server is.

Some syslog daemons do not listen to UDP traffic by default, so depending on the daemon being used, the syntax to enable this will vary :

- on syslogd, you need to pass argument "-r" on the daemon's command line so that it listens to a UDP socket for "remote" logs ; note that there is no way to limit it to address 127.0.0.1 so it will also receive logs from remote systems ;

- on rsyslogd, the following lines must be added to the configuration file :

```
$ModLoad imudp
$UDPServerAddress *
$UDPServerRun 514
```

- on syslog-ng, a new source can be created the following way, it then needs to be added as a valid source in one of the "log" directives :

```
source s_udp {
    udp(ip(127.0.0.1) port(514));
};
```

Please consult your syslog daemon's manual for more information. If no logs are seen in the system's log files, please consider the following tests :

- restart haproxy. Each frontend and backend logs one line indicating it's starting. If these logs are received, it means logs are working.
- run "strace -tt -s100 -etrace=sendmsg -p <haproxy's pid>" and perform some activity that you expect to be logged. You should see the log messages being sent using sendmsg() there. If they don't appear, restart using strace on top of haproxy. If you still see no logs, it definitely means that something is wrong in your configuration.
- run tcpdump to watch for port 514, for example on the loopback interface if the traffic is being sent locally : "tcpdump -As0 -ni lo port 514". If the packets are seen there, it's the proof they're sent then the syslogd daemon needs to be troubleshooted.

While traffic logs are sent from the frontends (where the incoming connections are accepted), backends also need to be able to send logs in order to report a server state change consecutive to a health check. Please consult HAProxy's

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configuration manual for more information regarding all possible log settings.

It is convenient to chose a facility that is not used by other deamons. HAProxy examples often suggest "local0" for traffic logs and "local1" for admin logs because they're never seen in field. A single facility would be enough as well. Having separate logs is convenient for log analysis, but it's also important to remember that logs may sometimes convey confidential information, and as such they must not be mixed with other logs that may accidentally be handed out to unauthorized people.

For in-field troubleshooting without impacting the server's capacity too much, it is recommended to make use of the "hlog" utility provided with HAProxy. This is sort of a grep-like utility designed to process HAProxy log files at a very fast data rate. Typical figures range between 1 and 2 GB of logs per second. It is capable of extracting only certain logs (eg: search for some classes of HTTP status codes, connection termination status, search by response time ranges, look for errors only), count lines, limit the output to a number of lines, and perform some more advanced statistics such as sorting servers by response time or error counts, sorting URLs by time or count, sorting client addresses by access count, and so on. It is pretty convenient to quickly spot anomalies such as a bot looping on the site, and block them.

## 9. Statistics and monitoring

It is possible to query HAProxy about its status. The most commonly used mechanism is the HTTP statistics page. This page also exposes an alternative CSV output format for monitoring tools. The same format is provided on the Unix socket.

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## 9.1. CSV format

The statistics may be consulted either from the unix socket or from the HTTP page. Both means provide a CSV format whose fields follow. The first line begins with a sharp ('#') and has one word per comma-delimited field which represents the title of the column. All other lines starting at the second one use a classical CSV format using a comma as the delimiter, and the double quote ('"') as an optional text delimiter, but only if the enclosed text is ambiguous (if it contains a quote or a comma). The double-quote character ('"') in the text is doubled ('""'), which is the format that most tools recognize. Please do not insert any column before these ones in order not to break tools which use hard-coded column positions.

In brackets after each field name are the types which may have a value for that field. The types are L (Listeners), F (Frontends), B (Backends), and S (Servers).

0. pxname [LFBS]: proxy name
1. svname [LFBS]: service name (FRONTEND for frontend, BACKEND for backend, any name for server/listener)
2. qcur [..BS]: current queued requests. For the backend this reports the number queued without a server assigned.
3. qmax [..BS]: max value of qcur
4. scur [LFBS]: current sessions
5. smax [LFBS]: max sessions
6. slim [LFBS]: configured session limit
7. stot [LFBS]: cumulative number of connections
8. bin [LFBS]: bytes in
9. bout [LFBS]: bytes out
10. dreq [LFB.]: requests denied because of security concerns.
  - For tcp this is because of a matched tcp-request content rule.
  - For http this is because of a matched http-request or tarpit rule.
11. dresp [LFBS]: responses denied because of security concerns.
  - For http this is because of a matched http-request rule, or "option checkcache".
12. ereq [LF.]: request errors. Some of the possible causes are:
  - early termination from the client, before the request has been sent.
  - read error from the client
  - client timeout
  - client closed connection
  - various bad requests from the client.
  - request was tarpitted.
13. econ [..BS]: number of requests that encountered an error trying to connect to a backend server. The backend stat is the sum of the stat for all servers of that backend, plus any connection errors not associated with a particular server (such as the backend having no active servers).
14. eresp [..BS]: response errors. srv\_abrt will be counted here also. Some other errors are:
  - write error on the client socket (won't be counted for the server stat)
  - failure applying filters to the response.
15. wretr [..BS]: number of times a connection to a server was retried.
16. wredis [..BS]: number of times a request was redispached to another server. The server value counts the number of times that server was switched away from.
17. status [LFBS]: status (UP/DOWN/NOLB/MAINT/MAINT(via)...)
  - 18. weight [..BS]: total weight (backend), server weight (server)
  - 19. act [..BS]: number of active servers (backend), server is active (server)
  - 20. bck [..BS]: number of backup servers (backend), server is backup (server)
  - 21. chkfail [...S]: number of failed checks. (Only counts checks failed when the server is up.)
  - 22. chkdown [..BS]: number of UP->DOWN transitions. The backend counter counts transitions to the whole backend being down, rather than the sum of the counters for each server.
  - 23. lastchg [..BS]: number of seconds since the last UP->DOWN transition
  - 24. downtime [..BS]: total downtime (in seconds). The value for the backend is the downtime for the whole backend, not the sum of the server downtime.
  - 25. qlimit [...S]: configured maxqueue for the server, or nothing in the value is 0 (default, meaning no limit)

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26. pid [LFBS]: process id (0 for first instance, 1 for second, ...)
27. iid [LFBS]: unique proxy id
28. sid [L..S]: server id (unique inside a proxy)
29. throttle [...S]: current throttle percentage for the server, when slowstart is active, or no value if not in slowstart.
30. lbtot [..BS]: total number of times a server was selected, either for new sessions, or when re-dispatching. The server counter is the number of times that server was selected.
31. tracked [...S]: id of proxy/server if tracking is enabled.
32. type [LFBS]: (0=frontend, 1=backend, 2=server, 3=socket/listener)
33. rate [FBS]: number of sessions per second over last elapsed second
34. rate\_lim [F..]: configured limit on new sessions per second
35. rate\_max [FBS]: max number of new sessions per second
36. check\_status [...S]: status of last health check, one of:
  - UNK -> unknown
  - INI -> initializing
  - SOCKERR -> socket error
  - L4OK -> check passed on layer 4, no upper layers testing enabled
  - L4TOUT -> layer 1-4 timeout
  - L4CON -> layer 1-4 connection problem, for example "Connection refused" (tcp rst) or "No route to host" (icmp)
  - L6OK -> check passed on layer 6
  - L6TOUT -> layer 6 (SSL) timeout
  - L6RSP -> layer 6 invalid response - protocol error
  - L7OK -> check passed on layer 7
  - L7OKC -> check conditionally passed on layer 7, for example 404 with disable-on-404
  - L7TOUT -> layer 7 (HTTP/SMTP) timeout
  - L7RSP -> layer 7 invalid response - protocol error
  - L7STS -> layer 7 response error, for example HTTP 5xx
37. check\_code [...S]: layer5-7 code, if available
38. check\_duration [...S]: time in ms took to finish last health check
39. hrsp\_1xx [FBS]: http responses with 1xx code
40. hrsp\_2xx [FBS]: http responses with 2xx code
41. hrsp\_3xx [FBS]: http responses with 3xx code
42. hrsp\_4xx [FBS]: http responses with 4xx code
43. hrsp\_5xx [FBS]: http responses with 5xx code
44. hrsp\_other [FBS]: http responses with other codes (protocol error)
45. hanafail [...S]: failed health checks details
46. req\_rate [F..]: HTTP requests per second over last elapsed second
47. req\_rate\_max [F..]: max number of HTTP requests per second observed
48. req\_tot [F..]: total number of HTTP requests received
49. cli\_abrt [..BS]: number of data transfers aborted by the client
50. srv\_abrt [..BS]: number of data transfers aborted by the server (inc. in erezp)
51. comp\_in [FB.]: number of HTTP response bytes fed to the compressor
52. comp\_out [FB.]: number of HTTP response bytes emitted by the compressor
53. comp\_byp [FB.]: number of bytes that bypassed the HTTP compressor (CPU/BW limit)
54. comp\_rsp [FB.]: number of HTTP responses that were compressed
55. lastsess [..BS]: number of seconds since last session assigned to server/backend
56. last\_chk [...S]: last health check contents or textual error
57. last\_agt [...S]: last agent check contents or textual error
58. qtime [..BS]: the average queue time in ms over the 1024 last requests
59. ctime [..BS]: the average connect time in ms over the 1024 last requests
60. rtime [..BS]: the average response time in ms over the 1024 last requests (0 for TCP)
61. ttime [..BS]: the average total session time in ms over the 1024 last requests

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## 9.2. Unix Socket commands

The stats socket is not enabled by default. In order to enable it, it is necessary to add one line in the global section of the haproxy configuration. A second line is recommended to set a larger timeout, always appreciated when issuing commands by hand :

```
global
  stats socket /var/run/haproxy.sock mode 600 level admin
  stats timeout 2m
```

It is also possible to add multiple instances of the stats socket by repeating the line, and make them listen to a TCP port instead of a UNIX socket. This is never done by default because this is dangerous, but can be handy in some situations :

```
global
  stats socket /var/run/haproxy.sock mode 600 level admin
  stats socket ipv4@192.168.0.1:9999 level admin
  stats timeout 2m
```

To access the socket, an external utility such as "socat" is required. Socat is a swiss-army knife to connect anything to anything. We use it to connect terminals to the socket, or a couple of stdin/stdout pipes to it for scripts. The two main syntaxes we'll use are the following :

```
# socat /var/run/haproxy.sock stdio
# socat /var/run/haproxy.sock readline
```

The first one is used with scripts. It is possible to send the output of a script to haproxy, and pass haproxy's output to another script. That's useful for retrieving counters or attack traces for example.

The second one is only useful for issuing commands by hand. It has the benefit that the terminal is handled by the readline library which supports line editing and history, which is very convenient when issuing repeated commands (eg: watch a counter).

The socket supports two operation modes :

- interactive
- non-interactive

The non-interactive mode is the default when socat connects to the socket. In this mode, a single line may be sent. It is processed as a whole, responses are sent back, and the connection closes after the end of the response. This is the mode that scripts and monitoring tools use. It is possible to send multiple commands in this mode, they need to be delimited by a semi-colon(';'). For example :

```
# echo "show info;show stat;show table" | socat /var/run/haproxy stdio
```

If a command needs to use a semi-colon (eg: in a value), it must be preceded by a backslash ('\').

The interactive mode displays a prompt('>') and waits for commands to be entered on the line, then processes them, and displays the prompt again to wait for a new command. This mode is entered via the "prompt" command which must be sent on the first line in non-interactive mode. The mode is a flip switch, if "prompt" is sent in interactive mode, it is disabled and the connection closes after processing the last command of the same line.

For this reason, when debugging by hand, it's quite common to start with the "prompt" command :

```
# socat /var/run/haproxy readline
prompt
> show info
...
>
```

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Since multiple commands may be issued at once, haproxy uses the empty line as a delimiter to mark an end of output for each command, and takes care of ensuring that no command can emit an empty line on output. A script can thus easily parse the output even when multiple commands were pipelined on a single line.

It is important to understand that when multiple haproxy processes are started on the same sockets, any process may pick up the request and will output its own stats.

The list of commands currently supported on the stats socket is provided below. If an unknown command is sent, haproxy displays the usage message which reminds all supported commands. Some commands support a more complex syntax, generally it will explain what part of the command is invalid when this happens.

---

**add acl** <acl> <pattern>

Add an entry into the acl <acl>. <acl> is the #<id> or the <file> returned by "show acl". This command does not verify if the entry already exists. This command cannot be used if the reference <acl> is a file also used with a map. In this case, you must use the command "add map" in place of "add acl".

---

**add map** <map> <key> <value>

Add an entry into the map <map> to associate the value <value> to the key <key>. This command does not verify if the entry already exists. It is mainly used to fill a map after a clear operation. Note that if the reference <map> is a file and is shared with a map, this map will contain also a new pattern entry.

---

**clear counters**

Clear the max values of the statistics counters in each proxy (frontend & backend) and in each server. The cumulated counters are not affected. This can be used to get clean counters after an incident, without having to restart nor to clear traffic counters. This command is restricted and can only be issued on sockets configured for levels "operator" or "admin".

---

**clear counters all**

Clear all statistics counters in each proxy (frontend & backend) and in each server. This has the same effect as restarting. This command is restricted and can only be issued on sockets configured for level "admin".

---

**clear acl** <acl>

Remove all entries from the acl <acl>. <acl> is the #<id> or the <file> returned by "show acl". Note that if the reference <acl> is a file and is shared with a map, this map will be also cleared.

---

**clear map** <map>

Remove all entries from the map <map>. <map> is the #<id> or the <file> returned by "show map". Note that if the reference <map> is a file and is shared with a acl, this acl will be also cleared.

---

**clear table** <table> [ data.<type> <operator> <value> ] | [ key <key>

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Remove entries from the stick-table <table>.

This is typically used to unblock some users complaining they have been abusively denied access to a service, but this can also be used to clear some stickiness entries matching a server that is going to be replaced (see "show table" below for details). Note that sometimes, removal of an entry will be refused because it is currently tracked by a session. Retrying a few seconds later after the session ends is usual enough.

In the case where no options arguments are given all entries will be removed.

When the "data." form is used entries matching a filter applied using the stored data (see "stick-table" in section 4.2) are removed. A stored data type must be specified in <type>, and this data type must be stored in the table otherwise an error is reported. The data is compared according to <operator> with the 64-bit integer <value>. Operators are the same as with the ACLs :

- eq : match entries whose data is equal to this value
- ne : match entries whose data is not equal to this value
- le : match entries whose data is less than or equal to this value
- ge : match entries whose data is greater than or equal to this value
- lt : match entries whose data is less than this value
- gt : match entries whose data is greater than this value

When the key form is used the entry <key> is removed. The key must be of the same type as the table, which currently is limited to IPv4, IPv6, integer and string.

Example :

```
$ echo "show table http_proxy" | socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:2
>>> 0x80e6a4c: key=127.0.0.1 use=0 exp=3594729 gpc0=0 conn_rate(30000)=1 \
bytes_out_rate(60000)=187
>>> 0x80e6a80: key=127.0.0.2 use=0 exp=3594740 gpc0=1 conn_rate(30000)=10 \
bytes_out_rate(60000)=191

$ echo "clear table http_proxy key 127.0.0.1" | socat stdio /tmp/sock1

$ echo "show table http_proxy" | socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:1
>>> 0x80e6a80: key=127.0.0.2 use=0 exp=3594740 gpc0=1 conn_rate(30000)=10 \
bytes_out_rate(60000)=191
$ echo "clear table http_proxy data.gpc0 eq 1" | socat stdio /tmp/sock1
$ echo "show table http_proxy" | socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:1
```

**del acl** <acl> [<key>|#<ref>]

Delete all the acl entries from the acl <acl> corresponding to the key <key>. <acl> is the #<id> or the <file> returned by "show acl". If the <ref> is used, this command delete only the listed reference. The reference can be found with listing the content of the acl. Note that if the reference <acl> is a file and is shared with a map, the entry will be also deleted in the map.

**del map** <map> [<key>|#<ref>]

Delete all the map entries from the map <map> corresponding to the key <key>. <map> is the #<id> or the <file> returned by "show map". If the <ref> is used, this command delete only the listed reference. The reference can be found with listing the content of the map. Note that if the reference <map> is a file and is shared with a acl, the entry will be also deleted in the map.

**disable agent** <backend>/<server>

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Mark the auxiliary agent check as temporarily stopped.

In the case where an agent check is being run as a auxiliary check, due to the agent-check parameter of a server directive, new checks are only initialised when the agent is in the enabled. Thus, disable agent will prevent any new agent checks from begin initiated until the agent re-enabled using enable agent.

When an agent is disabled the processing of an auxiliary agent check that was initiated while the agent was set as enabled is as follows: All results that would alter the weight, specifically "drain" or a weight returned by the agent, are ignored. The processing of agent check is otherwise unchanged.

The motivation for this feature is to allow the weight changing effects of the agent checks to be paused to allow the weight of a server to be configured using set weight without being overridden by the agent.

This command is restricted and can only be issued on sockets configured for level "admin".

**disable frontend** <frontend>

Mark the frontend as temporarily stopped. This corresponds to the mode which is used during a soft restart : the frontend releases the port but can be enabled again if needed. This should be used with care as some non-Linux OSes are unable to enable it back. This is intended to be used in environments where stopping a proxy is not even imaginable but a misconfigured proxy must be fixed. That way it's possible to release the port and bind it into another process to restore operations. The frontend will appear with status "STOP" on the stats page.

The frontend may be specified either by its name or by its numeric ID, prefixed with a sharp ('#').

This command is restricted and can only be issued on sockets configured for level "admin".

**disable health** <backend>/<server>

Mark the primary health check as temporarily stopped. This will disable sending of health checks, and the last health check result will be ignored. The server will be in unchecked state and considered UP unless an auxiliary agent check forces it down.

This command is restricted and can only be issued on sockets configured for level "admin".

**disable server** <backend>/<server>

Mark the server DOWN for maintenance. In this mode, no more checks will be performed on the server until it leaves maintenance. If the server is tracked by other servers, those servers will be set to DOWN during the maintenance.

In the statistics page, a server DOWN for maintenance will appear with a "MAINT" status, its tracking servers with the "MAINT(via)" one.

Both the backend and the server may be specified either by their name or by their numeric ID, prefixed with a sharp ('#').

This command is restricted and can only be issued on sockets configured for level "admin".

**enable agent** <backend>/<server>

Resume auxiliary agent check that was temporarily stopped.

See "disable agent" for details of the effect of temporarily starting and stopping an auxiliary agent.

This command is restricted and can only be issued on sockets configured for level "admin".

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---

#### **enable frontend** <frontend>

Resume a frontend which was temporarily stopped. It is possible that some of the listening ports won't be able to bind anymore (eg: if another process took them since the 'disable frontend' operation). If this happens, an error is displayed. Some operating systems might not be able to resume a frontend which was disabled.

The frontend may be specified either by its name or by its numeric ID, prefixed with a sharp ('#').

This command is restricted and can only be issued on sockets configured for level "admin".

---

#### **enable health** <backend>/<server>

Resume a primary health check that was temporarily stopped. This will enable sending of health checks again. Please see "disable health" for details.

This command is restricted and can only be issued on sockets configured for level "admin".

---

#### **enable server** <backend>/<server>

If the server was previously marked as DOWN for maintenance, this marks the server UP and checks are re-enabled.

Both the backend and the server may be specified either by their name or by their numeric ID, prefixed with a sharp ('#').

This command is restricted and can only be issued on sockets configured for level "admin".

---

#### **get map** <map> <value>

---

#### **get acl** <acl> <value>

Lookup the value <value> in the map <map> or in the ACL <acl>. <map> or <acl> are the #<id> or the <file> returned by "show map" or "show acl". This command returns all the matching patterns associated with this map. This is useful for debugging maps and ACLs. The output format is composed by one line per matching type. Each line is composed by space-delimited series of words.

The first two words are:

```
<match method>:  The match method applied. It can be "found", "bool",
                  "int", "ip", "bin", "len", "str", "beg", "sub", "dir",
                  "dom", "end" or "reg".
```

```
<match result>:  The result. Can be "match" or "no-match".
```

The following words are returned only if the pattern matches an entry.

```
<index type>:    "tree" or "list". The internal lookup algorithm.
```

```
<case>:          "case-insensitive" or "case-sensitive". The
                  interpretation of the case.
```

```
<entry matched>: match="<entry>". Return the matched pattern. It is
                  useful with regular expressions.
```

The two last word are used to show the returned value and its type. With the "acl" case, the pattern doesn't exist.

```
return=nothing:  No return because there are no "map".
return="<value>": The value returned in the string format.
return=cannot-display: The value cannot be converted as string.
```

```
type="<type>":   The type of the returned sample.
```

---

#### **get weight** <backend>/<server>

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Report the current weight and the initial weight of server <server> in backend <backend> or an error if either doesn't exist. The initial weight is the one that appears in the configuration file. Both are normally equal unless the current weight has been changed. Both the backend and the server may be specified either by their name or by their numeric ID, prefixed with a sharp ('#').

#### help

Print the list of known keywords and their basic usage. The same help screen is also displayed for unknown commands.

#### prompt

Toggle the prompt at the beginning of the line and enter or leave interactive mode. In interactive mode, the connection is not closed after a command completes. Instead, the prompt will appear again, indicating the user that the interpreter is waiting for a new command. The prompt consists in a right angle bracket followed by a space "> ". This mode is particularly convenient when one wants to periodically check information such as stats or errors. It is also a good idea to enter interactive mode before issuing a "help" command.

#### quit

Close the connection when in interactive mode.

#### set map <map> [<key>|<ref>] <value>

Modify the value corresponding to each key <key> in a map <map>. <map> is the <id> or <file> returned by "show map". If the <ref> is used in place of <key>, only the entry pointed by <ref> is changed. The new value is <value>.

#### set maxconn frontend <frontend> <value>

Dynamically change the specified frontend's maxconn setting. Any positive value is allowed including zero, but setting values larger than the global maxconn does not make much sense. If the limit is increased and connections were pending, they will immediately be accepted. If it is lowered to a value below the current number of connections, new connections acceptance will be delayed until the threshold is reached. The frontend might be specified by either its name or its numeric ID prefixed with a sharp ('#').

#### set maxconn global <maxconn>

Dynamically change the global maxconn setting within the range defined by the initial global maxconn setting. If it is increased and connections were pending, they will immediately be accepted. If it is lowered to a value below the current number of connections, new connections acceptance will be delayed until the threshold is reached. A value of zero restores the initial setting.

#### set rate-limit connections global <value>

Change the process-wide connection rate limit, which is set by the global 'maxconnrate' setting. A value of zero disables the limitation. This limit applies to all frontends and the change has an immediate effect. The value is passed in number of connections per second.

#### set rate-limit http-compression global <value>

Change the maximum input compression rate, which is set by the global 'maxcomprate' setting. A value of zero disables the limitation. The value is passed in number of kilobytes per second. The value is available in the "show info" on the line "CompressBpsRateLim" in bytes.

#### set rate-limit sessions global <value>

Change the process-wide session rate limit, which is set by the global 'maxsessrate' setting. A value of zero disables the limitation. This limit applies to all frontends and the change has an immediate effect. The value is passed in number of sessions per second.

#### set rate-limit ssl-sessions global <value>

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Change the process-wide SSL session rate limit, which is set by the global 'maxsslrate' setting. A value of zero disables the limitation. This limit applies to all frontends and the change has an immediate effect. The value is passed in number of sessions per second sent to the SSL stack. It applies before the handshake in order to protect the stack against handshake abuses.

```
set server <backend>/<server> addr <ip4 or ip6 address>
```

Replace the current IP address of a server by the one provided.

```
set server <backend>/<server> agent [ up | down ]
```

Force a server's agent to a new state. This can be useful to immediately switch a server's state regardless of some slow agent checks for example. Note that the change is propagated to tracking servers if any.

```
set server <backend>/<server> health [ up | stopping | down ]
```

Force a server's health to a new state. This can be useful to immediately switch a server's state regardless of some slow health checks for example. Note that the change is propagated to tracking servers if any.

```
set server <backend>/<server> state [ ready | drain | maint ]
```

Force a server's administrative state to a new state. This can be useful to disable load balancing and/or any traffic to a server. Setting the state to "ready" puts the server in normal mode, and the command is the equivalent of the "enable server" command. Setting the state to "maint" disables any traffic to the server as well as any health checks. This is the equivalent of the "disable server" command. Setting the mode to "drain" only removes the server from load balancing but still allows it to be checked and to accept new persistent connections. Changes are propagated to tracking servers if any.

```
set server <backend>/<server> weight <weight>[%]
```

Change a server's weight to the value passed in argument. This is the exact equivalent of the "set weight" command below.

```
set ssl ocspp-response <response>
```

This command is used to update an OCSP Response for a certificate (see "crt" on "bind" lines). Same controls are performed as during the initial loading of the response. The <response> must be passed as a base64 encoded string of the DER encoded response from the OCSP server.

**Example:**

```
openssl ocspp -issuer issuer.pem -cert server.pem \
  -host ocspp.issuer.com:80 -respout resp.der
echo "set ssl ocspp-response $(base64 -w 10000 resp.der)" | \
  socat stdio /var/run/haproxy.stat
```

```
set ssl tls-key <id> <tlskey>
```

Set the next TLS key for the <id> listener to <tlskey>. This key becomes the ultimate key, while the penultimate one is used for encryption (others just decrypt). The oldest TLS key present is overwritten. <id> is either a numeric #<id> or <file> returned by "show tls-keys". <tlskey> is a base64 encoded 48 bit TLS ticket key (ex. openssl rand -base64 48).

```
set table <table> key <key> [data.<data_type> <value>]*
```

Create or update a stick-table entry in the table. If the key is not present, an entry is inserted. See stick-table in section 4.2 to find all possible values for <data\_type>. The most likely use consists in dynamically entering entries for source IP addresses, with a flag in gpc0 to dynamically block an IP address or affect its quality of service. It is possible to pass multiple data\_types in a single call.

```
set timeout cli <delay>
```

Change the CLI interface timeout for current connection. This can be useful during long debugging sessions where the user needs to constantly inspect some indicators without being disconnected. The delay is passed in seconds.

```
set weight <backend>/<server> <weight>[%]
```

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Change a server's weight to the value passed in argument. If the value ends with the '%' sign, then the new weight will be relative to the initially configured weight. Absolute weights are permitted between 0 and 256. Relative weights must be positive with the resulting absolute weight is capped at 256. Servers which are part of a farm running a static load-balancing algorithm have stricter limitations because the weight cannot change once set. Thus for these servers, the only accepted values are 0 and 100% (or 0 and the initial weight). Changes take effect immediately, though certain LB algorithms require a certain amount of requests to consider changes. A typical usage of this command is to disable a server during an update by setting its weight to zero, then to enable it again after the update by setting it back to 100%. This command is restricted and can only be issued on sockets configured for level "admin". Both the backend and the server may be specified either by their name or by their numeric ID, prefixed with a sharp ('#').

#### show errors [<iid>]

Dump last known request and response errors collected by frontends and backends. If <iid> is specified, the limit the dump to errors concerning either frontend or backend whose ID is <iid>. This command is restricted and can only be issued on sockets configured for levels "operator" or "admin".

The errors which may be collected are the last request and response errors caused by protocol violations, often due to invalid characters in header names. The report precisely indicates what exact character violated the protocol. Other important information such as the exact date the error was detected, frontend and backend names, the server name (when known), the internal session ID and the source address which has initiated the session are reported too.

All characters are returned, and non-printable characters are encoded. The most common ones (\t = 9, \n = 10, \r = 13 and \e = 27) are encoded as one letter following a backslash. The backslash itself is encoded as '\\' to avoid confusion. Other non-printable characters are encoded '\xNN' where NN is the two-digits hexadecimal representation of the character's ASCII code.

Lines are prefixed with the position of their first character, starting at 0 for the beginning of the buffer. At most one input line is printed per line, and large lines will be broken into multiple consecutive output lines so that the output never goes beyond 79 characters wide. It is easy to detect if a line was broken, because it will not end with '\n' and the next line's offset will be followed by a '+' sign, indicating it is a continuation of previous line.

#### Example :

```
$ echo "show errors" | socat stdio /tmp/sock1
>>> [04/Mar/2009:15:46:56.081] backend http-in (#2) : invalid response
      src 127.0.0.1, session #54, frontend fe-eth0 (#1), server s2 (#1)
      response length 213 bytes, error at position 23:

00000 HTTP/1.0 200 OK\r\n
00017 header/bizarre:blah\r\n
00038 Location: blah\r\n
00054 Long-line: this is a very long line which should b
00104+ e broken into multiple lines on the output buffer,
00154+ otherwise it would be too large to print in a ter
00204+ minal\r\n
00211 \r\n
```

In the example above, we see that the backend "http-in" which has internal ID 2 has blocked an invalid response from its server s2 which has internal ID 1. The request was on session 54 initiated by source 127.0.0.1 and received by frontend fe-eth0 whose ID is 1. The total response length was 213 bytes when the error was detected, and the error was at byte 23. This is the slash ('/') in header name "header/bizarre", which is not a valid HTTP character for a header name.

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---

#### show backend

Dump the list of backends available in the running process

---

#### show info

Dump info about haproxy status on current process.

---

#### show map [<map>]

Dump info about map converters. Without argument, the list of all available maps is returned. If a <map> is specified, its contents are dumped. <map> is the #<id> or <file>. The first column is a unique identifier. It can be used as reference for the operation "del map" and "set map". The second column is the pattern and the third column is the sample if available. The data returned are not directly a list of available maps, but are the list of all patterns composing any map. Many of these patterns can be shared with ACL.

---

#### show acl [<acl>]

Dump info about acl converters. Without argument, the list of all available acls is returned. If a <acl> is specified, its contents are dumped. <acl> is the #<id> or <file>. The dump format is the same than the map even for the sample value. The data returned are not a list of available ACL, but are the list of all patterns composing any ACL. Many of these patterns can be shared with maps.

---

#### show pools

Dump the status of internal memory pools. This is useful to track memory usage when suspecting a memory leak for example. It does exactly the same as the SIGQUIT when running in foreground except that it does not flush the pools.

---

#### show servers state [<backend>]

Dump the state of the servers found in the running configuration. A backend name or identifier may be provided to limit the output to this backend only.

The dump has the following format:

- first line contains the format version (1 in this specification);
- second line contains the column headers, prefixed by a sharp ('#');
- third line and next ones contain data;
- each line starting by a sharp ('#') is considered as a comment.

Since multiple versions of the output may co-exist, below is the list of fields and their order per file format version :

```
1:
be_id:           Backend unique id.
be_name:        Backend label.
srv_id:         Server unique id (in the backend).
srv_name:       Server label.
srv_addr:       Server IP address.
srv_op_state:   Server operational state (UP/DOWN/...).
                In source code: SRV_ST_*.
srv_admin_state: Server administrative state (MAINT/DRAIN/...).
                In source code: SRV_ADMF_*.
srv_uweight:   User visible server's weight.
srv_iweight:   Server's initial weight.
srv_time_since_last_change: Time since last operational change.
srv_check_status: Last health check status.
srv_check_result: Last check result (FAILED/PASSED/...).
                In source code: CHK_RES_*.
srv_check_health: Checks rise / fall current counter.
srv_check_state: State of the check (ENABLED/PAUSED/...).
                In source code: CHK_ST_*.
srv_agent_state: State of the agent check (ENABLED/PAUSED/...).
                In source code: CHK_ST_*.
bk_f_forced_id: Flag to know if the backend ID is forced by
                configuration.
srv_f_forced_id: Flag to know if the server's ID is forced by
                configuration.
```

---

#### show sess



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#### show table

Dump general information on all known stick-tables. Their name is returned (the name of the proxy which holds them), their type (currently zero, always IP), their size in maximum possible number of entries, and the number of entries currently in use.

#### Example :

```
$ echo "show table" | socat stdio /tmp/sock1
>>> # table: front_pub, type: ip, size:204800, used:171454
>>> # table: back_rdp, type: ip, size:204800, used:0
```

#### show table <name> [ data.<type> <operator> <value> ] | [ key <key> ]

Dump contents of stick-table <name>. In this mode, a first line of generic information about the table is reported as with "show table", then all entries are dumped. Since this can be quite heavy, it is possible to specify a filter in order to specify what entries to display.

When the "data." form is used the filter applies to the stored data (see "stick-table" in section 4.2). A stored data type must be specified in <type>, and this data type must be stored in the table otherwise an error is reported. The data is compared according to <operator> with the 64-bit integer <value>. Operators are the same as with the ACLs :

- eq : match entries whose data is equal to this value
- ne : match entries whose data is not equal to this value
- le : match entries whose data is less than or equal to this value
- ge : match entries whose data is greater than or equal to this value
- lt : match entries whose data is less than this value
- gt : match entries whose data is greater than this value

When the key form is used the entry <key> is shown. The key must be of the same type as the table, which currently is limited to IPv4, IPv6, integer, and string.

#### Example :

```
$ echo "show table http_proxy" | socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:2
>>> 0x80e6a4c: key=127.0.0.1 use=0 exp=3594729 gpc0=0 conn_rate(30000)=1 \
bytes_out_rate(60000)=187
>>> 0x80e6a80: key=127.0.0.2 use=0 exp=3594740 gpc0=1 conn_rate(30000)=10 \
bytes_out_rate(60000)=191

$ echo "show table http_proxy data.gpc0 gt 0" | socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:2
>>> 0x80e6a80: key=127.0.0.2 use=0 exp=3594740 gpc0=1 conn_rate(30000)=10 \
bytes_out_rate(60000)=191

$ echo "show table http_proxy data.conn_rate gt 5" | \
socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:2
>>> 0x80e6a80: key=127.0.0.2 use=0 exp=3594740 gpc0=1 conn_rate(30000)=10 \
bytes_out_rate(60000)=191

$ echo "show table http_proxy key 127.0.0.2" | \
socat stdio /tmp/sock1
>>> # table: http_proxy, type: ip, size:204800, used:2
>>> 0x80e6a80: key=127.0.0.2 use=0 exp=3594740 gpc0=1 conn_rate(30000)=10 \
bytes_out_rate(60000)=191
```

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When the data criterion applies to a dynamic value dependent on time such as a bytes rate, the value is dynamically computed during the evaluation of the entry in order to decide whether it has to be dumped or not. This means that such a filter could match for some time then not match anymore because as time goes, the average event rate drops.

It is possible to use this to extract lists of IP addresses abusing the service, in order to monitor them or even blacklist them in a firewall.

**Example :**

```
$ echo "show table http_proxy data.gpc0 gt 0" \
| socat stdio /tmp/sock1 \
| fgrep 'key=' | cut -d ' ' -f2 | cut -d= -f2 > abusers-ip.txt
( or | awk '/key/{ print a[split($2,a,"=")]; }' )
```

#### show tls-keys

Dump all loaded TLS ticket keys. The TLS ticket key reference ID and the file from which the keys have been loaded is shown. Both of those can be used to update the TLS keys using "set ssl tls-key".

#### shutdown frontend <frontend>

Completely delete the specified frontend. All the ports it was bound to will be released. It will not be possible to enable the frontend anymore after this operation. This is intended to be used in environments where stopping a proxy is not even imaginable but a misconfigured proxy must be fixed. That way it's possible to release the port and bind it into another process to restore operations. The frontend will not appear at all on the stats page once it is terminated.

The frontend may be specified either by its name or by its numeric ID, prefixed with a sharp ('#').

This command is restricted and can only be issued on sockets configured for level "admin".

#### shutdown session <id>

Immediately terminate the session matching the specified session identifier. This identifier is the first field at the beginning of the lines in the dumps of "show sess" (it corresponds to the session pointer). This can be used to terminate a long-running session without waiting for a timeout or when an endless transfer is ongoing. Such terminated sessions are reported with a 'K' flag in the logs.

#### shutdown sessions server <backend>/<server>

Immediately terminate all the sessions attached to the specified server. This can be used to terminate long-running sessions after a server is put into maintenance mode, for instance. Such terminated sessions are reported with a 'K' flag in the logs.

## 10. Tricks for easier configuration management

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It is very common that two HAProxy nodes constituting a cluster share exactly the same configuration modulo a few addresses. Instead of having to maintain a duplicate configuration for each node, which will inevitably diverge, it is possible to include environment variables in the configuration. Thus multiple configuration may share the exact same file with only a few different system wide environment variables. This started in version 1.5 where only addresses were allowed to include environment variables, and 1.6 goes further by supporting environment variables everywhere. The syntax is the same as in the UNIX shell, a variable starts with a dollar sign ('\$'), followed by an opening curly brace ('{'), then the variable name followed by the closing brace ('}'). Except for addresses, environment variables are only interpreted in arguments surrounded with double quotes (this was necessary not to break existing setups using regular expressions involving the dollar symbol).

Environment variables also make it convenient to write configurations which are expected to work on various sites where only the address changes. It can also permit to remove passwords from some configs. Example below where the file "site1.env" file is sourced by the init script upon startup :

```
$ cat site1.env
LISTEN=192.168.1.1
CACHE_PFX=192.168.11
SERVER_PFX=192.168.22
LOGGER=192.168.33.1
STATSLP=admin:pa$$w0rd
ABUSERS=/etc/haproxy/abuse.lst
TIMEOUT=10s

$ cat haproxy.cfg
global
    log "${LOGGER}:514" local0

defaults
    mode http
    timeout client "${TIMEOUT}"
    timeout server "${TIMEOUT}"
    timeout connect 5s

frontend public
    bind "${LISTEN}:80"
    http-request reject if { src -f "${ABUSERS}" }
    stats uri /stats
    stats auth "${STATSLP}"
    use_backend cache if { path_end .jpg .css .ico }
    default_backend server

backend cache
    server cache1 "${CACHE_PFX}.1:18080" check
    server cache2 "${CACHE_PFX}.2:18080" check

backend server
    server cache1 "${SERVER_PFX}.1:8080" check
    server cache2 "${SERVER_PFX}.2:8080" check
```

## 11. Well-known traps to avoid

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Once in a while, someone reports that after a system reboot, the haproxy service wasn't started, and that once they start it by hand it works. Most often, these people are running a clustered IP address mechanism such as keepalived, to assign the service IP address to the master node only, and while it used to work when they used to bind haproxy to address 0.0.0.0, it stopped working after they bound it to the virtual IP address. What happens here is that when the service starts, the virtual IP address is not yet owned by the local node, so when HAProxy wants to bind to it, the system rejects this because it is not a local IP address. The fix doesn't consist in delaying the haproxy service startup (since it wouldn't stand a restart), but instead to properly configure the system to allow binding to non-local addresses. This is easily done on Linux by setting the net.ipv4.ip\_nonlocal\_bind sysctl to 1. This is also needed in order to transparently intercept the IP traffic that passes through HAProxy for a specific target address.

Multi-process configurations involving source port ranges may apparently seem to work but they will cause some random failures under high loads because more than one process may try to use the same source port to connect to the same server, which is not possible. The system will report an error and a retry will happen, picking another port. A high value in the "retries" parameter may hide the effect to a certain extent but this also comes with increased CPU usage and processing time. Logs will also report a certain number of retries. For this reason, port ranges should be avoided in multi-process configurations.

Since HAProxy uses SO\_REUSEPORT and supports having multiple independent processes bound to the same IP:port, during troubleshooting it can happen that an old process was not stopped before a new one was started. This provides absurd test results which tend to indicate that any change to the configuration is ignored. The reason is that in fact even the new process is restarted with a new configuration, the old one also gets some incoming connections and processes them, returning unexpected results. When in doubt, just stop the new process and try again. If it still works, it very likely means that an old process remains alive and has to be stopped. Linux's "netstat -lntp" is of good help here.

When adding entries to an ACL from the command line (eg: when blacklisting a source address), it is important to keep in mind that these entries are not synchronized to the file and that if someone reloads the configuration, these updates will be lost. While this is often the desired effect (for blacklisting) it may not necessarily match expectations when the change was made as a fix for a problem. See the "add acl" action of the CLI interface.

## 12. Debugging and performance issues

When HAProxy is started with the "-d" option, it will stay in the foreground and will print one line per event, such as an incoming connection, the end of a connection, and for each request or response header line seen. This debug output is emitted before the contents are processed, so they don't consider the local modifications. The main use is to show the request and response without having to run a network sniffer. The output is less readable when multiple connections are handled in parallel, though the "debug2ansi" and "debug2html" scripts found in the examples/ directory definitely help here by coloring the output.

If a request or response is rejected because HAProxy finds it is malformed, the best thing to do is to connect to the CLI and issue "show errors", which will report the last captured faulty request and response for each frontend and backend, with all the necessary information to indicate precisely the first character of the input stream that was rejected. This is sometimes needed to prove to customers or to developers that a bug is present in their code. In this case it is often possible to relax the checks (but still keep the captures) using "option accept-invalid-http-request" or its equivalent for responses coming from the server "option accept-invalid-http-response". Please see the configuration manual for more details.

**Example :**

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```
> show errors
```

```
Total events captured on [13/Oct/2015:13:43:47.169] : 1
```

```
[13/Oct/2015:13:43:40.918] frontend HAProxyLocalStats (#2): invalid request
backend <NONE> (#-1), server <NONE> (#-1), event #0
src 127.0.0.1:51981, session #0, session flags 0x00000080
HTTP msg state 26, msg flags 0x00000000, tx flags 0x00000000
HTTP chunk len 0 bytes, HTTP body len 0 bytes
buffer flags 0x00808002, out 0 bytes, total 31 bytes
pending 31 bytes, wrapping at 8040, error at position 13:
```

```
00000 GET /invalid request HTTP/1.1\r\n
```

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The output of "show info" on the CLI provides a number of useful information regarding the maximum connection rate ever reached, maximum SSL key rate ever reached, and in general all information which can help to explain temporary issues regarding CPU or memory usage. Example :

```
> show info
Name: HAProxy
Version: 1.6-dev7-e32d18-17
Release_date: 2015/10/12
Nbproc: 1
Process_num: 1
Pid: 7949
Uptime: 0d 0h02m39s
Uptime_sec: 159
Memmax_MB: 0
Ulimit-n: 120032
Maxsock: 120032
Maxconn: 60000
Hard_maxconn: 60000
CurrConns: 0
CumConns: 3
CumReq: 3
MaxSslConns: 0
CurrSslConns: 0
CumSslConns: 0
Maxpipes: 0
PipesUsed: 0
PipesFree: 0
ConnRate: 0
ConnRateLimit: 0
MaxConnRate: 1
SessRate: 0
SessRateLimit: 0
MaxSessRate: 1
SslRate: 0
SslRateLimit: 0
MaxSslRate: 0
SslFrontendKeyRate: 0
SslFrontendMaxKeyRate: 0
SslFrontendSessionReuse_pct: 0
SslBackendKeyRate: 0
SslBackendMaxKeyRate: 0
SslCacheLookups: 0
SslCacheMisses: 0
CompressBpsIn: 0
CompressBpsOut: 0
CompressBpsRateLim: 0
ZlibMemUsage: 0
MaxZlibMemUsage: 0
Tasks: 5
Run_queue: 1
Idle_pct: 100
node: wtap
description:
```

When an issue seems to randomly appear on a new version of HAProxy (eg: every second request is aborted, occasional crash, etc), it is worth trying to enable memory poisoning so that each call to malloc() is immediately followed by the filling of the memory area with a configurable byte. By default this byte is 0x50 (ASCII for 'P'), but any other byte can be used, including zero (which will have the same effect as a calloc() and which may make issues disappear). Memory poisoning is enabled on the command line using the "-dM" option. It slightly hurts performance and is not recommended for use in production. If an issue happens all the time with it or never happens when poisoning uses byte zero, it clearly means you've found a bug and you definitely need to report it. Otherwise if there's no clear change, the problem it is not related.

When debugging some latency issues, it is important to use both strace and tcpdump on the local machine, and another tcpdump on the remote system. The

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reason for this is that there are delays everywhere in the processing chain and it is important to know which one is causing latency to know where to act. In practice, the local tcpdump will indicate when the input data come in. Strace will indicate when haproxy receives these data (using recv/recvfrom). Warning, openssl uses read()/write() syscalls instead of recv()/send(). Strace will also show when haproxy sends the data, and tcpdump will show when the system sends these data to the interface. Then the external tcpdump will show when the data sent are really received (since the local one only shows when the packets are queued). The benefit of sniffing on the local system is that strace and tcpdump will use the same reference clock. Strace should be used with "-tts200" to get complete timestamps and report large enough chunks of data to read them. Tcpdump should be used with "-nvttSs0" to report full packets, real sequence numbers and complete timestamps.

In practice, received data are almost always immediately received by haproxy (unless the machine has a saturated CPU or these data are invalid and not delivered). If these data are received but not sent, it generally is because the output buffer is saturated (ie: recipient doesn't consume the data fast enough). This can be confirmed by seeing that the polling doesn't notify of the ability to write on the output file descriptor for some time (it's often easier to spot in the strace output when the data finally leave and then roll back to see when the write event was notified). It generally matches an ACK received from the recipient, and detected by tcpdump. Once the data are sent, they may spend some time in the system doing nothing. Here again, the TCP congestion window may be limited and not allow these data to leave, waiting for an ACK to open the window. If the traffic is idle and the data take 40 ms or 200 ms to leave, it's a different issue (which is not an issue), it's the fact that the Nagle algorithm prevents empty packets from leaving immediately, in hope that they will be merged with subsequent data. HAProxy automatically disables Nagle in pure TCP mode and in tunnels. However it definitely remains enabled when forwarding an HTTP body (and this contributes to the performance improvement there by reducing the number of packets). Some HTTP non-compliant applications may be sensitive to the latency when delivering incomplete HTTP response messages. In this case you will have to enable "option http-no-delay" to disable Nagle in order to work around their design, keeping in mind that any other proxy in the chain may similarly be impacted. If tcpdump reports that data leave immediately but the other end doesn't see them quickly, it can mean there is a congestionned WAN link, a congestionned LAN with flow control enabled and preventing the data from leaving, or more commonly that HAProxy is in fact running in a virtual machine and that for whatever reason the hypervisor has decided that the data didn't need to be sent immediately. In virtualized environments, latency issues are almost always caused by the virtualization layer, so in order to save time, it's worth first comparing tcpdump in the VM and on the external components. Any difference has to be credited to the hypervisor and its accompanying drivers.

When some TCP SACK segments are seen in tcpdump traces (using -vv), it always means that the side sending them has got the proof of a lost packet. While not seeing them doesn't mean there are no losses, seeing them definitely means the network is lossy. Losses are normal on a network, but at a rate where SACKs are not noticeable at the naked eye. If they appear a lot in the traces, it is worth investigating exactly what happens and where the packets are lost. HTTP doesn't cope well with TCP losses, which introduce huge latencies.

The "netstat -i" command will report statistics per interface. An interface where the Rx-Ovr counter grows indicates that the system doesn't have enough resources to receive all incoming packets and that they're lost before being processed by the network driver. Rx-Drp indicates that some received packets were lost in the network stack because the application doesn't process them fast enough. This can happen during some attacks as well. Tx-Drp means that the output queues were full and packets had to be dropped. When using TCP it should be very rare, but will possibly indicate a saturated outgoing link.

## 13. Security considerations

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HAProxy is designed to run with very limited privileges. The standard way to use it is to isolate it into a chroot jail and to drop its privileges to a non-root user without any permissions inside this jail so that if any future vulnerability were to be discovered, its compromise would not affect the rest of the system.

In order to perform a chroot, it first needs to be started as a root user. It is pointless to build hand-made chroots to start the process there, these ones are painful to build, are never properly maintained and always contain way more bugs than the main file-system. And in case of compromise, the intruder can use the purposely built file-system. Unfortunately many administrators confuse "start as root" and "run as root", resulting in the uid change to be done prior to starting haproxy, and reducing the effective security restrictions.

HAProxy will need to be started as root in order to :

- adjust the file descriptor limits
- bind to privileged port numbers
- bind to a specific network interface
- transparently listen to a foreign address
- isolate itself inside the chroot jail
- drop to another non-privileged UID

HAProxy may require to be run as root in order to :

- bind to an interface for outgoing connections
- bind to privileged source ports for outgoing connections
- transparently bind to a foreign address for outgoing connections

Most users will never need the "run as root" case. But the "start as root" covers most usages.

A safe configuration will have :

- a chroot statement pointing to an empty location without any access permissions. This can be prepared this way on the UNIX command line :

```
# mkdir /var/empty && chmod 0 /var/empty || echo "Failed"
```

and referenced like this in the HAProxy configuration's global section :

```
chroot /var/empty
```

- both a uid/user and gid/group statements in the global section :

```
user haproxy
group haproxy
```

- a stats socket whose mode, uid and gid are set to match the user and/or group allowed to access the CLI so that nobody may access it :

```
stats socket /var/run/haproxy.stat uid hatop gid hatop mode 600
```